# COUNCIL COUNTY BOROUGH

### COED PELLA, CONWAY ROAD, COLWYN BAY, LL29 7AZ

Notes for filling in the Housing Benefit, Council Tax Reduction and where applicable, Free School Meals and Pupil Development Grant/School Uniform Grant claim form

#### **About this form**

This form has been specially designed to be easy to fill in. It may look rather long, but we have to ask a lot of questions to make sure that everyone who claims gets the right amount of benefit. If you wish to claim Free School Meals and/or Pupil Development Grant/Secondary School Uniform Grant ONLY then please contact my office on the number above and a single form will be sent to you. You may not have to fill in all parts of the form, but you must fill in any part that is relevant to you. Every part starts with a question to help you decide if you need to fill in that part.

If you are of working age and claim Universal Credit from the Department for Work & Pensions you will need to claim your Housing Costs as part of your Universal Credit claim. There are some exceptions to this rule, please contact the Benefit Customer Service on 01492 576491 for more details.

You cannot claim Housing Benefit from the Local Authority and Universal Credit Housing Costs from the Department for Work & Pensions.

**Council Tax Reduction** is designed to help people on a low income to pay their Council Tax Charge. Anyone who pays Council Tax of any age can claim and be entitled, if their income is below a certain level. If you are unsure about whether you would qualify then please contact the Benefit Customer Service on 01492 576491 for advice or go to Conwy County Borough Council's website www.conwy.gov.uk.

Please note, if your capital, savings and investments are £16,000 or more then you may not qualify for Housing Benefit/Council Tax Reduction. THIS DOES NOT APPLY IF YOU ARE IN RECEIPT OF PENSION CREDIT - GUARANTEED CREDIT.

#### **Free School Meals**

Free School Meals will **only be provided for pupils attending Conwy County Borough Council schools** whose parents/guardians receive one of the following: Income Support, Job Seekers Allowance (Income-Based), Employment Support Allowance (Income-Related), Universal Credit, the Guaranteed part of Pension Credit, Child Tax Credit provided they are not entitled to Working Tax Credit and their income is below a level set by the Government, Working Tax Credit 'run on' (the payment someone may receive for a further four weeks after they stop qualifying for Working Tax Credit Universal Credit) or Support under Part VI of the Immigration and Asylum Act 1999. Pupils who receive Income Support or Job Seekers Allowance (Income-based) or Employment Support Allowance (Income Related) in their own right are also eligible.

Please note we only write to you if you qualify or no longer qualify for free school meals.

### **School Essentials Grant/School Uniform Grant**

The qualifying income for School Essentials Grant/School Uniform Grant is the same as above for Free School Meals, for children in reception to year 11.

Please note we only write to you if you qualify or no longer qualify for Pupil Development Grant/School Uniform Grant.

If you have any questions about your claim, please phone the Benefit Office for advice.

Benefits Customer Service: 01492 576491 BT Text Relay: 18001 01492 576491 Or by email on benefits@conwy.gov.uk

and by post to: Revenue & Benefits Assessment Service, CCBC, PO Box 1, Conwy, LL30 9GN Your call may be recorded for training and monitoring purposes

If you need a copy of this form in Welsh, Braille or large print please contact this office. We also have access to an interpreting service called "The Big Word" which is a 24 hour telephone interpreting service.

Mae'r ffurflen hon ar gael yn Gymraeg hefyd.



#### **Evidence**

We need to see evidence of some of the things you tell us about. There is a checklist on page 25 of this form to help you. If you are not sure if we need to see evidence of something, get in touch with us. We will tell you what we need to see. We cannot pay you benefit until we have seen the evidence we have asked for.

### Filling in the form

If you are filling in this form by hand, use black ink. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape.

Answer 'Yes' or 'No' questions by putting a tick in the relevant box. If you are picking an answer from a list of answers, put a tick in the relevant box. Do not put a cross in any boxes. If you answer a question with a cross we will have to send the form back, and this will delay the claim.

If someone else fills in the form for you, there is a special space for them to sign.

### If you need help filling in the form

If you need any help, our phone number is on the bottom of this page.

We are open between 8.45am and 5.15pm from Monday to Thursday and between 8.45 am and 4.45pm on Fridays. We will either give you help over the phone or you can make an appointment by telephoning 01492 576491.

#### What to do next

When you have filled in the form, sign it and send it to us, at Revenues and Benefits Assessment Service, CCBC, PO BOX 1, Conwy, LL30 9GN with the evidence we need to see, or you can bring the form and evidence to us at the main office at Coed Pella, Conway Road, Colwyn Bay

opening hours Monday to Thursday 9.00am to 5.00pm Friday 9.00am to 4.45pm

If you do not send the form to us straightaway, you might lose money. If you cannot get the evidence we need at the moment, please send the form back to us now and send the evidence later. If you are having difficulty getting the evidence then please let us know as we may be able to help you.

**Discretionary Housing Payment** 

Claimants who require further financial assistance with housing costs, who are in receipt of Housing Benefit or Universal Credit Housing Costs can apply for a Discretionary Housing Payment (DHP) by completing a Discretionary Housing Payment application form available on-line.

If you have any questions about your claim, please phone the Benefit Office for advice.

Benefits Customer Service: 01492 576491 BT Text Relay: 18001 01492 576491 Or by email on benefits@conwy.gov.uk

and by post to: Revenue & Benefits Assessment Service, CCBC, PO Box 1, Conwy, LL30 9GN

### When we usually pay benefit from

If you move into a new home and claim Housing/Council Tax Reduction in the same week, your claim will normally start from the day you moved in. If you make a claim for benefit in a different week to when you moved in your benefit will normally start from the Monday after we receive your claim form. If this is a repeat claim and you get your form to us within 1 calendar month from when your last claim ended, we will pay your benefit from the day after the last claim ended. If the form arrives more than 1 calendar month after your last claim ended, we will usually only be able to pay your benefit from the Monday after we got your form.

### Changes you must tell us about

Tell us straightaway if:

- any of your children start, leave or change school or leave home;
- anyone moves into or out of your home (including lodgers and subtenants);
- your income or the income of anyone living with you, including benefits, changes;
- your capital, savings or investments change;
- you or anyone living with you becomes a student, goes into hospital or a nursing home, goes into prison, or changes or leaves a job;
- your rent changes;
- you move home;
- you or your partner are going to be away from home for more than a month;
- you receive any decision about staying in the UK from the Home Office; or
- anything you have already told us about changes.

You must tell us about these changes in writing – a phone call may not be enough.

If you don't tell us about these changes you may lose money you are entitled to or you may get too much benefit.

You must make sure that you tell us about these changes. Don't rely on someone else to pass the message on.

It is an offence not to tell us about any change of circumstance that affects your benefit. We may take court action against you and if we pay you too much benefit, you will probably have to pay it back.

Notify any changes

by post to: Revenue & Benefits Assessment Service, CCBC, PO Box 1, Conwy

**LL30 9GN** 

Or by email on benefits@conwy.gov.uk

### How we collect and use information

We will use the information you give in this form, and in any supporting evidence you send us, to process your claim for Housing Benefit, Council Tax Reduction, Free School Meals and Pubil Development Grant/School Uniform Grant.

We may pass the information to other departments within Conwy County Borough Council, agencies or organisations such as the Department for Work and Pensions and the HM Revenue & Customs, as allowed by law.

We may check information you have provided, or information about you that someone else has provided, with other information we hold. We may also get information about you from certain third parties, or give them information to:

- make sure the information is accurate;
- prevent or detect crime;
- protect public funds; and
- make sure you are receiving all the benefit you are entitled to.

These third parties include government departments, local authorities and private-sector companies such as banks and organisations that may lend you money.

We will not give information about you to anyone else, or use information about you for other purposes, unless the law allows us to.

We, Conwy County Borough Council, are the data controller and are responsible for managing the information we hold and recognise that this information is important to you. We take our responsibilities seriously and will use personal information fairly, correctly and safely in line with the legal requirements set out by current Data Protection legislation. To view Revenue and Benefits full Privacy Notice then please visit our website www.conwy.gov.uk/rbas/privacy

# A claim form for Housing Benefit, Council Tax Reduction and where applicable Free School Meals and Pupil Development Grant/School Uniform Grant

Your title (Mr, Mrs, Miss, Ms):  Your full name:  Address (including flat / room number):  Postcode:		Date received sta	For official use onl	ly
Part 1 About you ar  Do you have a partner who normally lives with you?  By partner we mean someone you are married to or live with as if you were married.	No If you have a them, as well You	partner, vou mus	st answer all the question  Your partr	
Surname				
Other names				
Any other last names you have used				
Title (Mr, Mrs, Ms and so on)				
Address  Do not tell us your partner's address if it is the same as yours.				
	Postcode		Postcode	e
Date moved into this address	/ /		/ /	
National Insurance number You can find this on payslips or letters from the Department for Works and Pensions or H M Revenue and Customs. We cannot decide your claim if we do not have your National Insurance number.	If you do not have a Nati Insurance number, or car it, tick this box.		If your partner does not National Insurance num cannot find it, tick this l	nber, or
Date of birth	/ /		/ /	
Your daytime phone number	Land line Mobile		Land line Mobile	
Email address				
Preferred method of contact	Landline Mol  By selecting e-mail as pref sent to the email address r		Email ontact any requests for info	ormation may be

details change, you must inform our office promptly.

# Part 1 About you and your partner – continued

	You	Your partner
If you have moved home, tell us your last address.		
	Postcode	Postcode
The date you moved out.	/ /	/ /
Have you or your partner claimed Housing Benefit or Council Tax Benefit/Reduction	No When did you claim?	No When did they claim?
before?	Yes When did you claim?	Yes When did they claim?
	Which council did you claim from?	Which council did they claim from?
	Trincin countries and you claim norm	
	What name did you claim in?	What name did they claim in?
	What address did you claim for?	What address did they claim for?
	Postcode	Postcode
Have you told the council that paid your benefit that you have	No .	No .
moved?	Yes L	Yes .
Does not	apply Does not	capply ———————————————————————————————————
Are you or your partner still claiming Housing Benefit	No .	No .
or Council Tax Reduction from that Council?	Yes	Ye s
Does not	apply Does not	apply —
Were you the home owner, a private tenant, a council tenant or a boarder at this address?		
Have you or your partner returned to or arrived in England,	No	No
Northern Ireland Scotland	Yes We will write to you about this.	Yes We will write to you about this.
What is your nationality?		
If your nationality is not		
British, on what date did you last enter the UK?	/ /	/ /
The UK is England, Northern Ireland, Scotland and Wales.		
Do you or your partner get Disability Living Allowance,	No L	No L
Personal Independence Payment or Armed Forces	Yes How much?	Yes How much?
Independence Payment?	Care/Living £	Care/Living £
Please tick 'Yes' even if you or your partner have a vehicle from the mobility scheme?	Mobility: £	Mobility: £

#### About you and your partner - continued Part 1 You Your partner Do you or your partner get No No **Attendance Allowance?** Yes Yes Does anyone get Carer's No No Allowance for looking after you or your partner? Are you or your partner entitled to Carer's Allowance but not receiving payment due to receipt Yes of other benefits? Do you or your partner pay No No towards the cost of supporting a son or daughter in higher Yes Yes How much do you pay? How much do they pay? education? £ £ Please send proof of this payment (for example a copy of their How often? How often? student grant certificate or award letter). Every Every Are you or your partner a **☐** Yes student? Full time L Full time Part time If 'Yes', do you study full time or part time?. **How many years does** the course last? Which year are you/your partner in? What date does this year's **Start** End End Start course start and end? Do you or your partner No No receive a grant? Yes Yes Do you or your partner No No receive a loan? Yes Yes We must see evidence of your Student Status and income. Read the checklist at Part 18 to see what you can use as evidence. Do you use your home No No for business? Yes Yes No Are you or your partner living away from home at Yes Tell us why you or your partner are not living at home. the moment? For example, in hospital, residential/nursing home, prison, staying with friends/ relatives etc. When did you/your partner When do you/your partner last live at home? expect to go back home? Tell us the address of where you / your partner are living at the moment. Postcode If your home has been sublet, tell us who lives there now.

Part 1	About you and	your partner	<ul><li>continued</li></ul>	
	,	You	Your part	ner
	or your partner have home somewhere else?	No	No 🗌	
	main home is	Yes What is the a	ddress? Yes WI	nat is the address?
	nere else in the UK or tick <b>'Yes'</b> , even if you			
	pay rent for it.			
			Postcod	le
Do you	pay rent	No 🗌		_
on this	property?	Yes How much?		
	ick if you or your			
partner a • in legal	are: custody			
· ·	y mentally impaired	H	Ä	
• register	red blind			
• long-te	rm sick or disabled	H		
We will	contact you if we need an	ny more information.		
Part 2	About childre			
			vous bousehold and thou are.	
under 16		its if there are children in	your household and they are:	
	and up to the 1st of Septen		Birthday;	
	and over but under 20 and cation taking a course of ful		CE (A-level), advanced GNVQ o	or
	lent and they started before		ct of employment and it started	hoforo
	ng the age of 19	rovided tillough a contra	et of employment and it started	belore
Are there	e any children in your	No Go to Part 3.		
househo	old?	<del></del>	ore than three children, use a se	eparate sheet of paper
			e information we ask for on this	page.
		,	parate sheet of paper, tick this	
		First child	Second child	Third child
Surname	9			
Other na	ames			
Date of	birth	/ /	/ /	/ /
34/1 4 *	d LUL 2			
What is	the child's sex?			
The child	d's relationship to you			
The chile	d's relationship to			
	Idress if different			
from you				
Child Be	enefit number			

Part 2 About child	<b>ren</b> – continued		
Who gets the Child Benefit			
for them?  We need to see proof of this but Child benefit is not taken into account as part of your weekly in	come.		
Name of child's school			
Do you or your partner receive s Part VI of the Immigration and A		No 🗌	
	First child	Second child	Third child
Is the child registered blind?	No 🗌	No 🗌	No 🗌
	Yes	Ye s	Yes
	We need to see evidence of this.	We need to see evidence of this.	We need to see evidence of this.
Does the child get Disability	No	No	No
Living Allowance or Personal Independence Payment?	Yes How much?	Yes How much?	Yes How much?
	Care: £	Care: £	Care: £
	Mobility: £	Mobility:£	Mobility:£
Do you pay a registered childminder, nursery or after-school club any childminding costs for this child?  If you pay for child care then	Yes Tell us the name and registration number of the minder.	Yes Tell us the name and registration number of the minder.	Yes Tell us the name and registration number of the minder.
part of this cost can be deducted from your income figure used to calculate your Housing Benefit and/or Council Tax Reduction.			
	How much do you pay a week?	How much do you pay a week?	How much do you pay a week?
	£	£	£
We must see evidence if as evidence	child care payments made.	Read the checklist at Part 1	8 to see what you can use
Part 3 About other	people who live	with you	
Does anyone over 16, except your partner and any children you are claiming for, live with you in the property?	No Go to Part 4.  Yes Give details b		
Now tell us about all the people	who usually live with you ar	nd your partner.	
If you want to tell us about more	than three people, use a se	eparate sheet of paper.	
If you are sending a separate sho	eet of paper, tick this box.		

# Part 3 About other people who live with you – continued

	First person	Second person	Third person
Surname			
Other names			
<b>National Insurance number</b>			
Date of birth	/ /	/ /	/ /
Their relationship to you or your partner Some examples are aunt, brother, daughter, father, grandson, grandmother, stepdaughter, joint tenant, joint owner, subtenant, lodger or friend.			
Do they get Income Support, Jobseeker's Allowance (income- based), Pension Credit (Guaranteed Credit), Employmen Support Allowance (income-relate or Universal Credit?		No	No
Do they get Disability Living Allowance, Personal Independence Payment, Armed Forces Independence Payment or Attendance Allowance?	No How much?  £ a week	No How much?  £ a week	No How much?  f a week
Are they registered blind?	No See See See See See See See See See Se	No Service Ser	No Service Ser
Are they a full-time student, a student nurse, a care worker or an apprentice?	No Tell us which.	No Tell us which.	No Tell us which.
Do they pay rent or money for board and lodgings to you or your partner?	No How much?  £ a week	No How much?  £ a week	No How much?  £ a week
Are they severely mentally impaired?	No See See See See See See See See See Se	No Yes	No Yes
Are they in legal custody at the moment?	Yes When are they expected to come out?	Yes When are they expected to come out?	Yes When are they expected to come out?
		· '	

#### Part 3 About other people who live with you — continued **Second person** Third person First person No No No Are they in hospital at the moment? When did they When did they Yes Yes When did they Yes go in? go in? go in? When will they come out When will they come out When will they come out (if you know this)? (if you know this)? (if you know this)? Do they normally work for No No 16 hours or more a week? Yes Yes Yes Tell us their Tell us their Tell us their earnings before earnings before earnings before any deductions. any deductions. any deductions. £ £ £ We need to see evidence We need to see evidence We need to see evidence of their earnings. of their earnings. of their earnings. Do they have any other No No No income at all? Yes Name of first Yes Name of first Name of first Yes This includes any benefits or other income other income other income allowances you have not told us about on this form and interest from savings and How much is it before How much is it before How much is it before investments. deductions? deductions? deductions? a week a week £ a week Name of second Name of second Name of second other income other income other income How much is it before How much is it before How much is it before deductions? deductions? deductions? a week a week a week Name of third Name of third Name of third other income other income other income How much is it before How much is it before How much is it before deductions? deductions? deductions? a week a week a week We need to see evidence We need to see evidence We need to see evidence of other incomes. of other incomes. of other incomes. Are any of the people who

No normally live with you married to each other or living together Tell us their names. Yes as if they were married? is the partner of And is the partner of

Part 4 About rent		
Do you pay rent for your home?  Tick 'Yes', even if you would pay rent but you already get Housing Benefit or Local Housing Allowan	No Go to Part 6.  Yes Answer the next question.	
Are you claiming Housing Costs	Yes Go to Part 6.	
as part of your Universal Credit claim?	No Answer the next question.	
What is your landlord's name and business address?		
By landlord we mean the		
person or organisation who owns the property you live in.		
owns the property you me in	Postcode	
If your landlord has an agent, tell		
us their full name and address.  By agent we mean the person		
or organisation you actually		
pay your rent to.	Postcode	
Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner?	No Ves What is the relationship?	
Related includes related through	is my landlord's or agent's	
marriage, even if the relationship has ended. Some examples are ex-wife, ex-husband, aunt, brother daughter, father, grandson, grandar son-in-law or stepdaughter.		
1 0	ve you ever owned, any part of the property you now live in?	No 🗌
		Yes
Do you rent the accommodation from	om a company of which you or your partner are a director or employee?	No Yes
Do you live in the property as a cor	ndition of your or your partner's employment?	No Yes
Is your landlord the ex-partner of yo	ou or your partner?	No Yes
Is your landlord the parent of a chi	ld for whom you or your partner are responsible?	No Yes
Is your landlord a trust of whom yo	ou or your partner are a trustee or are a beneficiary?	No Yes
Is your landlord a trust of whom yo	ur child or your partner's child is a beneficiary?	No 🔲
When did you start renting your home?		Yes
When did you move to this address?		
If you have not moved in yet tell us when you expect to move in. (Then you will need to		
tell us when you have actually moved in.)	Page 8	

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### **About rent** – continued Part 4 What sort of tenancy do you have? For example, licenced, assured shorthold, regulated. How long is the tenancy for? to Please tick to show if the property is let as: furnished minimally furnished partly furnished unfurnished How much is the rent for your home? every (For example, every week/fortnight/four weeks/month.) Does anyone else share the rent No with you and your partner? Ye s Tell us their names and their relationship to you and your partner. How much of the rent do you pay? £ every (For example, every week/fortnight/four weeks/month.) No Has your rent changed in the last 12 months? Send us evidence of the date it changed, and how much it changed. When is the next rent increase due? Has your rent been registered No as a fair rent by a rent officer? Ye s Please send us the notice of registration (RO5). No Do you have any weeks when you do not have to pay rent? Ye s How many in a year? No Are you behind with your rent? Ye s By how many weeks? How much do you owe? Who receives the Council Tax bill for your home? You or your partner Your landlord

Tell us who receives the Council Tax bill.

Someone else

## Part 4 About rent – continued

Does your rent include money for the following?					
Meals	No 🗌				
	Ye s	If 'Yes', which on	es?		
	Breakfast	Lunch	Evening Me	al How much?	£
Water rates	No _	How much each		C	
	Ye s	How much each	week!	£	
Heating	No _	The second second		C	
	Ye s	How much each	week!	£	
Lighting	No 🔲	T. Carron and a small	1.2	C	
	Ye s	How much each	i week!	£	
Hot water	No 🔲	How much each	ool/2	£	
	Ye s	now much each	i week!		
Fuel for cooking	No 🔲	I I a		£	
	Ye s	How much each	ı week!		
Laundry	No _	How much each	wook?	£	
	Ye s	riow much each	i week:		
Cleaning your accommodation and/or windows	No _	How much each	wook?	£	
	Ye s	riow inden each	i week;		
Gardening	No _	How much each	wook?	£	
	Yes	riow much caci	i week:		
Garage or parking space	No Yes	How much each	week?	£	
		Do you have to	rent the gara	ge as <b>No</b>	7
		part of your tena	ncy agreeme	ent? Yes	
Personal care and support	No _	How much each	week?	£	
	Ye s	riow much each	week:		
Do you pay any other service charges in your rent?	No _	I I a company de la company de		C	
For example, for cleaning or	Ye s	How much each	ı week!	£	
lighting in shared areas, an alarm system, a warden,		What for?			
general counselling or support, meals or lift maintenance.					
Please send a breakdown of these	e services.				

We must see evidence of your rent and tenancy before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

### Sharing information with your landlord

Sharing information with your landlord could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim (for example, the start date of your tenancy). In these circumstances, we can contact your landlord without your permission.

Under the Data Protection Act 1998, we need your permission to discuss anything else.

**Your signature:** 

If you give us permission, we will be able to tell your landlord whether:

- you have claimed Housing Benefit;
- we have made a decision on your claim;
- we have made a payment to you; and
- we need more information to make a decision on your claim, and what that information is.

We will not give your landlord any information about:

- your personal or household circumstances; or
- your financial circumstances.

You can withdraw your permission at any time.

Date:

It will not affect your claim if you do not give us permission to discuss your claim with your landlord.

If you want to give us permission to discuss your claim with your landlord, please sign below.

/

/

I give you, Conwy County Borough Council, permission to share my information about the progress of this Housing Benefit claim with my landlord or their agent.

Your partner's signature:		
Part 5 About where	e you live	
What sort of property do you live in? Tick one box only.  Detached house  Semi-detached house  Terraced house  Maisonette  Bungalow Other	Flat in a house  Flat in a block  Flat over a shop  Bedsit or rooms	Caravan, mobile home or houseboat Board and lodgings Hotel Residential nursing Residential care home
Which floors do you live on?		
Do you and your household occupy only part of the building you have ticked?	No  Yes  Where in the building do you live? At the front In the middle	At the back
Does your home have central heating?	No Does your home have a garden?	No Yes
Do you or your partner have a carer who lives somewhere else but provides care overnight in your home? If 'Yes', please give details and name and address of carer,	Yes	

Part 5 About where	you live	e – continued	
Is anyone in your household unable to share a bedroom because of their disability?	No Yes		
If 'Yes', please give details and enclose any supporting evidence.			
Has your home been built or adapted for people with disabilities?  If 'Yes', please give details	No Yes		
How many rooms are there in the building?	In the whole building?	Just for you and your household?	That you share with other people?
Living rooms			
Bedsitting rooms			
Bedrooms			
Bathrooms or shower rooms			
Toilets			
Kitchens			
Other rooms			
Pension Cred	it (Guar	seeker's Allowance anteed Credit) and	
Support Allov	vance (i	ncome-related)	
Are you or your partner actually getting Income Support, Jobseeker's Allowance (income-based), Pension Credit	No Yes	You  Which one?	Your partner No Which one?
(Guaranteed Credit) or Employment Support Allowance (income-related)?	<u> </u>	When did you start getting it?  / // Now go to Part 13.	When did they start getting it?  /  /  Now go to Part 13.
Are you or your partner still waiting to hear about a claim for Income Support, Jobseeker's Allowance (income-based), Pension Credit		Go to <b>Part 7.</b> Which one?	No Go to Part 7.  Yes Which one?
(Guaranteed Credit) or Employment Support Allowance (income-related)?		When did you claim? / / Now go to <b>Part 13.</b>	When did they claim? / / Now go to <b>Part 13.</b>

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# Part 7 About other business interests or being self-employed

Are you or your partner self-employed?    No	Are you or your partner a company director?	Yes We will write to you for more i	nformation.		
You must send us your trading accounts for the last financial year. If you have only recently set up the business and do not have a full year's accounts, we will need to see some other evidence of your income. We will write to you about this.    You		No Go to Part 8.			
What kind of work do you do?  When did the business start?	self-employed?	You must send us your trading accounts for the last financial year. If you have only recently set up the business and do not have a full year's accounts, we will need to see some other evidence of your			
When did the business start?  What is the business address?  Postcode  Postc		You	Your partner		
What is the business address?  Postcode  Postcode  Postcode  No Postcode  No Postcode  No Postcode  Postcode  No Postcode  Pos	What kind of work do you do?				
Are there any other partners in the business?  Yes Tell us their name and address.  Postcode  Po	When did the business start?	/ /	/ /		
Are there any other partners in the business?  Yes Tell us their name and address.  Postcode  Po	What is the business address?				
Are there any other partners in the business?  Yes Tell us their name and address.  Postcode  Po					
Tell us their name and address.  Postcode  Pos					
How many hours a week do you usually work?  Do you get a Business Start-up Allowance?  Yes How much?  F How often?  Every  Do you pay into a private pension scheme?  No How much?  F How much?  F How much?  F How much?  How much?  How much?  How much?  How much?  How often?  How often?		Yes Tell us their name	Yes Tell us their name		
How many hours a week do you usually work?  Do you get a Business Start-up Allowance?  Yes How much?  F How often?  Every  Do you pay into a private pension scheme?  No How much?  F How much?  F How much?  F How much?  How much?  How much?  How much?  How much?  How often?  How often?					
How many hours a week do you usually work?  Do you get a Business Start-up Allowance?  Yes How much?  F How often?  Every  Do you pay into a private pension scheme?  No How much?  F How much?  F How much?  F How much?  How much?  How much?  How much?  How much?  How often?  How often?					
do you usually work?  Do you get a Business Start-up Allowance?  Yes How much?  Element How often?  Every  Do you pay into a private pension scheme?  Yes How much?  Element How often?  Fuery  No No No No How much?  Element How often?  How much?  Element How much?  Element How often?  How often?	How many hours a week	Postcode	Postcode		
Start-up Allowance?  Yes How much?  £ How often?  Every  Do you pay into a private pension scheme?  Yes How much?  Every  No No No No Pension when when when when when when when whe					
Tes How much?  £  How often?  Every  Do you pay into a private pension scheme?  No No No Yes How much?  £  How often?  How much?  Ferry  No How much?  Ferry  How often?  How often?  How often?					
How often?  Every  Do you pay into a private pension scheme?  No No No No No How much?  Full How often?  How often?  How often?  How often?  How often?  How often?					
Do you pay into a private pension scheme?  No No Yes How much?  F How often?  How often?  How often?					
pension scheme?  Yes How much?  How often?  Yes How much?  How often?		Every	Every		
£ How often? How often? How often?		吕			
How often? How often?	pension sentine:				
			Every		

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

### Part 8 About working for an employer Go to Part 9. Do you or your partner work for an employer? Ye s Answer the questions on this page. If you work for more than **This includes getting Statutory** one employer, tell us about all the employers on a separate sheet Sick Pay, Statutory Paternity Pay, of paper and send it with this form. **Statutory Maternity Pay and** Councillor's Allowance? If you are sending a separate sheet of paper, tick this box. **Your partner** What kind of work do you do? What is your employer's name and address? Postcode Postcode When did you start this job? What is your payroll, employee or staff number? No No Are you employed for a limited period? Yes When will you finish? Yes When will they finish? How often do you get paid? **Every Every** £ £ What is your gross pay? £ Tax paid? £ £ £ **National Insurance paid?** £ Net pay? If 'No', please give more details **No** If 'No', please give more details Is the above the normal pay you receive? Yes Yes How are you paid? For example, in cash, by cheque or straight into a bank or building society account. When was your last pay rise? When willyour next pay rise be? How many hours a week do you usually work? Give details of any regular overtime, bonuses or

commission.

### **About working for an employer** – continued Part 8 Yo u **Your partner Are you getting Statutory Sick** No No Pay (SSP) or Statutory Yes Yes **Maternity Pay (SMP), Statutory** Paternity Pay (SPP) from your employer at the moment? No No Are you getting any other pay in addition to SSP, Ye s Ye s **SMP and SPP?** Do you pay into a private or No No company pension scheme? Ye s Ye s How much? How much? £ £ How often? How often? **Every Every** We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence. About any other work Part 9 Do you or your partner do No Go to Part 10. any other work at all? Answer the questions on this page. Ye s This could be voluntary work or any other work, even if it is You Your partner not paid work. What other work do you do? What is the name and address of the person you do this work for? Postcode Postcode When did you start this work? How many hours a week do you usually work? Do you get paid? No No If you only get expenses or tips, Ye s Ye s How much do you get How much do they get still tick 'Yes' and give details. before any deductions? before any deductions? £ How often? How often?

We must see evidence of any earnings before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

**Every** 

**Every** 

### Part 10 About benefits and pensions

# Are you or your partner getting any benefits or waiting to hear about benefits you have claimed?

Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.

- Adoption Pay
- Bereavement Allowance
- Carer's Allowance
- Child Benefit
- Child Tax Credit
- Contribution-based Jobseeker's Allowance
- Employment Support Allowance (contribution based)
- Fostering Allowance
- Guardian's Allowance
- Incapacity Benefit
- Industrial Death Benefit
- Industrial Injuries Disablement Benefit
- Maternity Allowance
- Pension Credit (including Savings Credit)
- Severe Disablement Allowance
- State Retirement Pension
- Universal Credit
- War Disablement Benefit, War Pension or War Widow's Pension
- Widow's, Widower's Benefits or Widowed Parent's Allowance
- Working Tax Credit
- Any other benefit not listed above

Also, if you are getting, or have claimed, any other benefit that is not listed above, tell us below.

	You	Your partner
The name of the benefit or pension		
Waiting to hear		
Getting now	How much?	How much?
	£	£
	How often?	How often?
	Every	Every
The name of the benefit or pension		
Waiting to hear		
Getting now	How much?	How much?
	£	£
	How often?	How often?
	Every	Every

No

Yes

Go to Part 11.

deductions.

Tell us about the benefits

below. Tell us the full rate

of the benefits before any

# Part 10 About benefits and pensions – continued

	You	Your partner
The name of the benefit		
or pension  Waiting to hear		
Getting now	How much?	How much?
	How often?	How often?
	Every	Every
Part 11 About other	money coming in	
as boarders, lodgers or subtenants	pect to have some money coming us about on this form?  Ins; maintenance or child support children you have told us about and; Home Income Plan, payments payment protection policies; and or loan; and any cash payments. get from people living in your house or from any other property. You do from the Independent Living Fund,	No Go to Part 12.  Yes Answer the questions on this page.
What is the money for?		
Who gets it?		
How much do you/they get?	£	
How often?	Every	
When did you/they start getting this income?	/ /	
When is the income likely to go up?	/ /	
Other money 2 What is the money for?		
Who gets it?		
How much do you/they get?	£	
How often?	Every	
When did you/they start getting this income?	/ /	
When is the income likely to go up?	/ /	

### Part 11 About other money coming in — continued Other money 3 What is the money for? Who gets it? £ How much do you/they get? How often? **Every** When did you/they start getting this income? When is the income likely to go up? Does anyone owe money to No you, your partner, or any Yes children you are claiming for? What for? How much? £ Are you expecting to get any No money in the next 12 months? Yes What for? For example, a redundancy payment or a payment instead of notice or holiday. How much? Have you or your partner delayed No receiving any money? Yes What is it? For example, private pension, annuity, occuptaional pension. We must see evidence of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence. Part 12 About bank accounts, capital, savings and investments Tell us about all your bank and building society accounts (EVEN EMPTY AND OVERDRAWN, OR ONES YOU **DO NOT USE REGULARLY)** Do you or your partner Go to Part 12a have any capital, (including bank Yes accounts) savings or investments Answer all questions in this part. in the UK or abroad? We must see evidence of all capital, savings and investments if they add This includes cash, current up to £6,000 or more if you are below State Pension Credit Age and accounts and savings accounts £10,000 if you are State Pension Credit Age. with a bank or building society, (See front page for information on how much capital you may have) Post Office accounts, Premium Bonds, National Savings Certificates, and stocks and shares.

### Part 12 About bank accounts, capital, savings and investments - continued Do you or your partner No have any Bank Accounts? This includes bonds. Yes Tell us about all your Bank Accounts, even empty or overdrawn ones. If there are more than two bank accounts, tell us about the others on a separate sheet of paper and send it with this form. If you are sending a separate sheet of paper, tick this box. Name of bank Account number Whose name is the account in? How much is in the account? Name of bank Account number Whose name is the account in? How much is in the account? Do you or your partner have No any Building Society accounts? Yes Tell us about **Building Society accounts**, even if you This includes bonds. do not use them regularly. If you have more than two building society accounts, tell us about the others on a separate sheet of paper and send it with this form. If you are sending a separate sheet of paper, tick this box. Name of building society Account number Whose name is the account in? How much is in the account? Name of building society Account number Whose name is the account in? How much is in the account? No Do you or your partner have any Post Office accounts? Tell us about **Post Office accounts**. If you have more than two post office accounts, tell us about the others on a separate sheet of paper and send Yes This includes savings accounts and Girobank accounts. it with this form. If you are sending a separate sheet of paper, tick this box. Account number Type of account Whose name is the account in? How much is in the account? Type of account Account number Whose name is the account in? How much is in the account? £

### Part 12 About capital, savings and investments - continued Do you or your partner No have any Premium Bonds? Yes Value £ Do you or your partner No have any National Savings Yes Issue number Value How many? **Certificates?** £ Value Issue number How many? £ No Do you or your partner have any stocks, shares, or unit Yes Company name How many? Current value trusts? Company name How many? Current value If you have more than two National Saving Certificates, stocks, shares, or unit trusts, tell us about the others on a separate sheet. Do you or your partner No have any other capital, Yes Tell us about this. savings or investments? For example, cash, PEPs, ISAs, TOISAs, compensation, or any other money you have not told us about on this form. Part 12a About property, land or timeshare

Do you or your partner own or partly own any property, land or timeshare, other than the home you live in, either in the UK or abroad? Tick 'Yes' even if you have a mortgage or loan for the property, land or timeshare.	No Tes Tes	What is the address?	Postcode
How much is it worth?	£		
If you have a mortgage or loan for this, how much is left to repay?	or £		We will write to you about this

### Part 13 How we can pay your entitlement

#### **Council Tax Reduction**

We will pay any Council Tax Reduction direct to your Council Tax Account.

### Housing Benefit - not covered by the Local Housing Allowance

The Government has introduced rules regarding Local Housing Allowance. These do not apply to:

- Licensed (short term leased accommodation with Conwy County Borough Council) we will pay your entitlement direct to your rent account
- Housing Associations
- If you live in supported accommodation provided by a Social Landlord, Charity or Voluntary Organisation
- If your rent has been registered as a fair rent and/or your tenancy started before the 15th January 1989
- Caravans, Mobile Homes, Site Rents, Mooring Charges, Houseboats, Hostels, Rent includes substantial amount for board and attendance

You can choose to have your benefit paid:

- Direct to your landlord
- Direct into your bank or building society account

### Housing Benefit - Private Tenants covered by the Local Housing Allowance rules:-

In the majority of cases covered by the Local Housing Allowance the Housing Benefit will be paid directly to the tenant. However in some cases we may still be able to pay your Housing Benefit direct to your landlord. For example if you have difficulty in managing your affairs. If this is the case please give full reasons why you want your Housing Benefit to be paid direct to your landlord.

Please provide supporting evidence where necessary in support of this request, for example a letter from your GP, Care Worker etc.

It may also be necessary to pay your landlord direct due to rent arrears.

### **Free School Meals**

If you qualify for free school meals for your child/children you will be notified in writing of the decision and the relevant school will be informed.

### **School Essentials Grant/School Uniform Grant**

If you qualify for a grant for your child/children this will be paid into your bank/building society account.

### We will pay your Housing Benefit/School Essentials Grant direct into an account

## We recommend that you get your money in this way because:

- it is safe and secure;
- it is convenient you decide when and how much you want to withdraw;
- using an account may help you to save;
- you could have regular bills paid from some accounts (this could save you money but you will need to make sure that there is enough money in your account to pay the bills - if not, you may be charged a fee); and
- you can get your money from many different places, including branches of your bank or building society and cash machines.

#### The account can be:

- in your name;
- in the name of your partner
   (we use partner to mean a person you are married to or a person you live with as if you are married to them);
- in your name and your partner's name;
- in the name of the person acting on your behalf; or
- in your name and the name of the person acting on your behalf.

# Part 13 How we can pay your entitlement - continued

	hat you want either your Housing Bene hid straight into a bank account by BAC		our School Essentials Grant/School Uni- se provide the following information.					
Name of Bank or Bu	uilding Society	Bank or Building Society Sort Code						
Account Name		Ва	Bank or Building Society Account Number					
Part 14 Pay	ing Housing Benefit to	your	r landlord					
•	s to pay your Housing Benefit straight to	o your la	landlord you must tick this box					
and sign this declaration.  Please pay my Housing Benefit straight to my landlord. I understand that:								
<ul> <li>I must always tel</li> </ul>	I you about any change in my circums	tances;						
	ou about any change of circumstances a bay back the extra benefit; and	and you p	u pay me too much benefit because of this. I					
	uted if I do not tell you about any chan	ge of circ	ircumstances.					
Your signature			Date / /					
iour signature			Dute 1					
ASSOCIATION.  I agree to accept Ho I understand that by I must tell you st you can stop pay I can be prosecu if you pay me to overpaid benefit	ousing Benefit payments for the tenant / law: raight away if I find out about any char ving benefit to me if I do not tell you al ted if I accept Housing Benefit which I o much Housing Benefit for any tenant from the benefit I get for any other ten	named in nge in the bout any know I a , I must r ants. This	the tenant's circumstances; y change of circumstances; I am not entitled to; and t repay it. You can take the amount of					
Registered Hous		a Dalik	R account by BACS transfer if flot a					
Name the account is held in			e of Bank or ing Scoiety					
Bank or Building			or Building					
Society Sort Code		Society Numbe	ber					
Landlord/Agent		Landlor						
Signature		Referen (if knov						
		(	,					
		Date						

Part 15 Anything else	you need to tell us		
Use the box below to tell us anythir attach it to this form if you need to.	ng else you think we should know about.	Use a separate sheet of paper	er and
If you are sending separate sheets	of paper with this form, tell us how many	y	
Part 16 Backdating			
We can usually award benefit from the from an earlier date if you have a good	e Monday after the day we receive your od reason for not claiming earlier. If you nen you want benefit from and why you	want us to consider paying yo	y benefit ur
Date you want to claim benefit from	/ / /		
Tell us why you have not			
claimed at an earlier date.			

### **Part 17 Declaration**

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, it would be helpful if they sign below to confirm all the details about them are correct. But they do not have to sign.

Please read this declaration carefully before you sign and date it.

I understand the following.

- If I give information that is incorrect or incomplete, you may take action against me. This may include court action.
- You will use the information I have provided to process my claim for Housing Benefit, Council Tax Reduction, Free School Meals, Pupil Development Grant/School Uniform Grant or a Financial Assessment for Home Care or Residential Care, or any
  - of these. You may check some of the information with other sources as allowed by the law.
- You may use any information I have provided in connection with this and any other claim for state benefits that I have made or may make. You may give some information to other organisations, such as government departments, local authorities and private companies such as banks and organisations that may lend me money, if the law allows this.

To view Revenue and Benefits full Privacy Notice then please visit our website www.conwy.gov.uk/rbas/privacy I know I must promptly let the Benefit Unit at Conwy County Borough Council know about any change in my circumstances which may affect my claim.

Failure to do so may result in you taking action against me, which may include court action.

I declare the information I have given on this form is correct and complete.

Your Signature							
Date	/	/					
Your partner's signature							
Date	/	/					
	If any part of this form has been filled in by someone other than the person claiming Please tell us why you are filling in this form for the person claiming.						
As far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct.							
Name of the person who filled in the form							
Signature of the person							
0							
Relationship to the person claiming							
Date	/	/					

Page 24

### Part 18 Checklist

Please tick to tell us what evidence you are sending with this form. We must see original documents, not If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one, and for any other adults living in your home. If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence. **Evidence of identity** Such as a birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recently paid gas or electricity bill. We may need to see at least two of these documents for you and your partner. **Evidence of National Insurance number** Such as a National Insurance number card, payslips or letters from Department for Work and Pensions or Her Majesty's Revenue and Customs. Evidence of capital, savings and investments if they add up to £6,000 or more if you are below State Pension Credit Age or £10,000 if you are State Pension Credit Age. IF THEY ARE BELOW THIS THEN YOU DO NOT NEED TO PROVIDE EVIDENCE. Such as all your bank, building society or post office books, full bank statements, or certificates for Premium Bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see evidence of any interest, or dividends you get on investments and savings. The evidence you send must show for at least the last two months. **Evidence of earnings** This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. Or, ask your employer to fill in the certificate on page 27. We will contact your employer if you do not have these payslips. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than 12 months, a summary of your trading records so far. **Evidence of other income** Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings. **Evidence of Student Status/Income** Student Status - such as a letter from your University/College confirming start date, expected end date, type of course and whether full time/part time. Student Income - such as a copy of your letter from Student Finance showing a full breakdown of all loans and/or grants. **Evidence of benefits, allowances or pensions** Such as current award notices or letters from the Department for Work and Pensions confirming how much you get. If you do not have evidence, let us know straight away. **Evidence of private rent and tenancy** Such as a rent book, rent receipts, an up to date tenancy agreement or a letter from your landlord - evidence must be current. **Evidence of other money paid out** Such as letters about student grants or maintenance, letter from childcare provider confirming fees paid.

# **Equal Opportunities Monitoring Form**

The questions in this section are for statistical analysis, monitoring and the development of improved services. All information is stored on a confidential database.

You do not have to complete this questionnaire. It would be really helpful if you could complete this form.

About Yourself	
I am: Male Female	
How would you describe your ethnic origin?	
White	Mixed
British	White and Black Caribbean
Irish	White and Black African
Welsh	White and Asian
Any other White Background	Any other Mixed Background
Please give details	Please give details
Asian or Asian British Black or Black British	Chinese or other ethnic group
Asian or Asian British  Indian  Caribbean	Chinese or other ethnic group  Chinese
	_
Indian Caribbean	_
Indian Caribbean African African	Chinese
Indian Caribbean African Bangladeshi	Chinese
Indian Caribbean African Bangladeshi	Chinese
Indian Caribbean African African Any other Asian, Black background. Any other ethnic group. Pleas	Chinese
Indian Caribbean African African Bangladeshi Any other Asian, Black background. Any other ethnic group. Pleas	Chinese se give details.
Indian Caribbean African African Bangladeshi Any other Asian, Black background. Any other ethnic group. Pleas	Chinese se give details.

Thank you for completing this form



### **Certificate of earned income**

### **Private and confidential**

To be filled in by the e	mployee									
Na	me									
Addre	ess									
Employee or works num	ber		C	occupatio	n		Signatur	·e		
Occupation Occupation										
To be filled in by the e	mployer									
Please help your employee bat the top of this letter.	oy confirmin	g the deta	ils abov	e, providing	the informa	ation aske	ed for below	and return	ning it to the	address
What date did the	employee tart work?									
How often is the emplo	vee paid?	Eve wee	-		<b>Every</b> fortnight			ery ur weeks		
If 'Other', please give t	-	Ever	y calen	dar month		Other (	Please give	details.)		
Please tell us how they					_ N	ormal _			Normal _	
for example, cash, chec into their banl						asic age	£		ours vorked	
Gross pay for the last five we three fortnightly, or two mor	thly/	period	Number of hours	Gross	Gross pay to	Inst	tional urance	Occupational pension or personal pension	Tax	paid ployee
four-weekly periods (inclu overtime, bonus SSP, SMP, S	ding	ending	worked	pay	date	For each period	Year to date	contributions	For each period	Year to date
	1									
	2									
	3									
	4									
	5									
If Statutory Sick	Total	Mataraity D	ov (SMD)	or Potornity F	Pay (CDD) ia	inaludad in	the gross no	v places tell	us which on	d how much
II Statutory Sick	. Fay (55F), I	магенну Ра	ay (SIVIP)	or Faternity F	ay (SPP) is	псиаеа т	ine gross pa	y, piease teii	us which and	THOW THUCH.
Name										
Business name										
Business address										
Business phone number										
I confirm that the informa										
Signature										
Position in firm						Emp	loyer's aut	thorisation	n stamp	

