

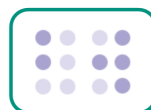
INVESTING IN YOUR COMMUNITY

Conwy Council Tax 2024/25



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We are happy to provide this document in large print, audio, braille and British Sign Language.

What your money is spent on each year

2024/25

This example is based on a **Band D property council tax** of **£1,733.37** per year.

Education, Schools & Youth Services



£572.08

Social Care



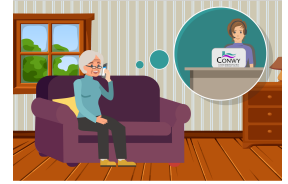
£539.35

Interest Costs & Asset Repayment



£127.46

Council Tax Reduction Scheme & Business Rate Relief



£77.10

Corporate Support Services



£48.11

Fire Service & National Park payments



£51.90

Emptying Bins & Recycling



£36.35

Roads & Infrastructure



£24.20

School Transport



£44.11

Public Protection, Licensing & Environmental Health



£23.10

Modernisation & Corporate Fees



£26.65

Tourism, Theatres, Conferences & Events



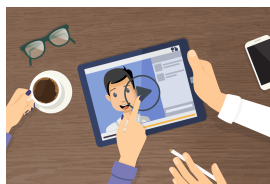
£13.10

Managing Council Buildings



£10.36

Democracy



£13.49

Waste to Energy Site/Disposal



£13.61

Libraries



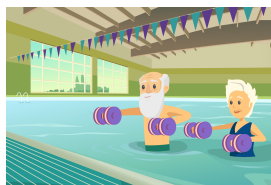
£14.80

Street Cleaning



£13.78

Swimming Pools & Leisure Centres



£18.41

Homelessness Prevention



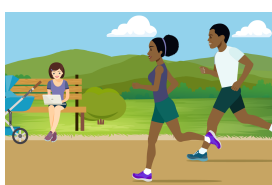
£33.16

Supporting Businesses & the Community



£9.57

Parks & Gardens



£8.83

Revenue and Benefits & Financial Assessment Team



£9.53

Countryside Management



£4.32

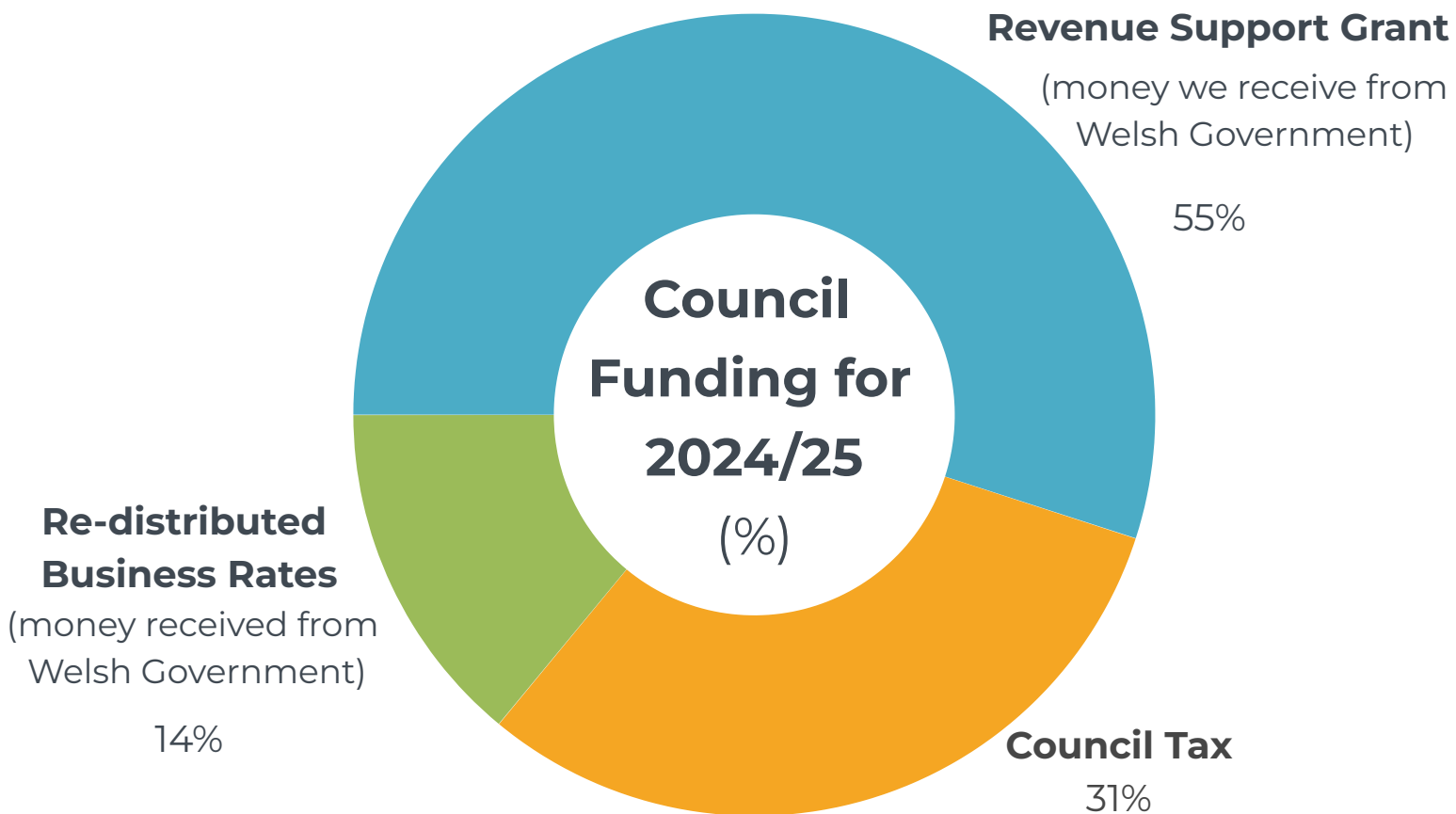
How we are funded

Did you know only



31%

of our funding comes from Council Tax?



Revenue Support Grant	£160.7m
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Amount raised from Council Tax Payers	£90.9m
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Re-distributed Business Rates	£42.4m
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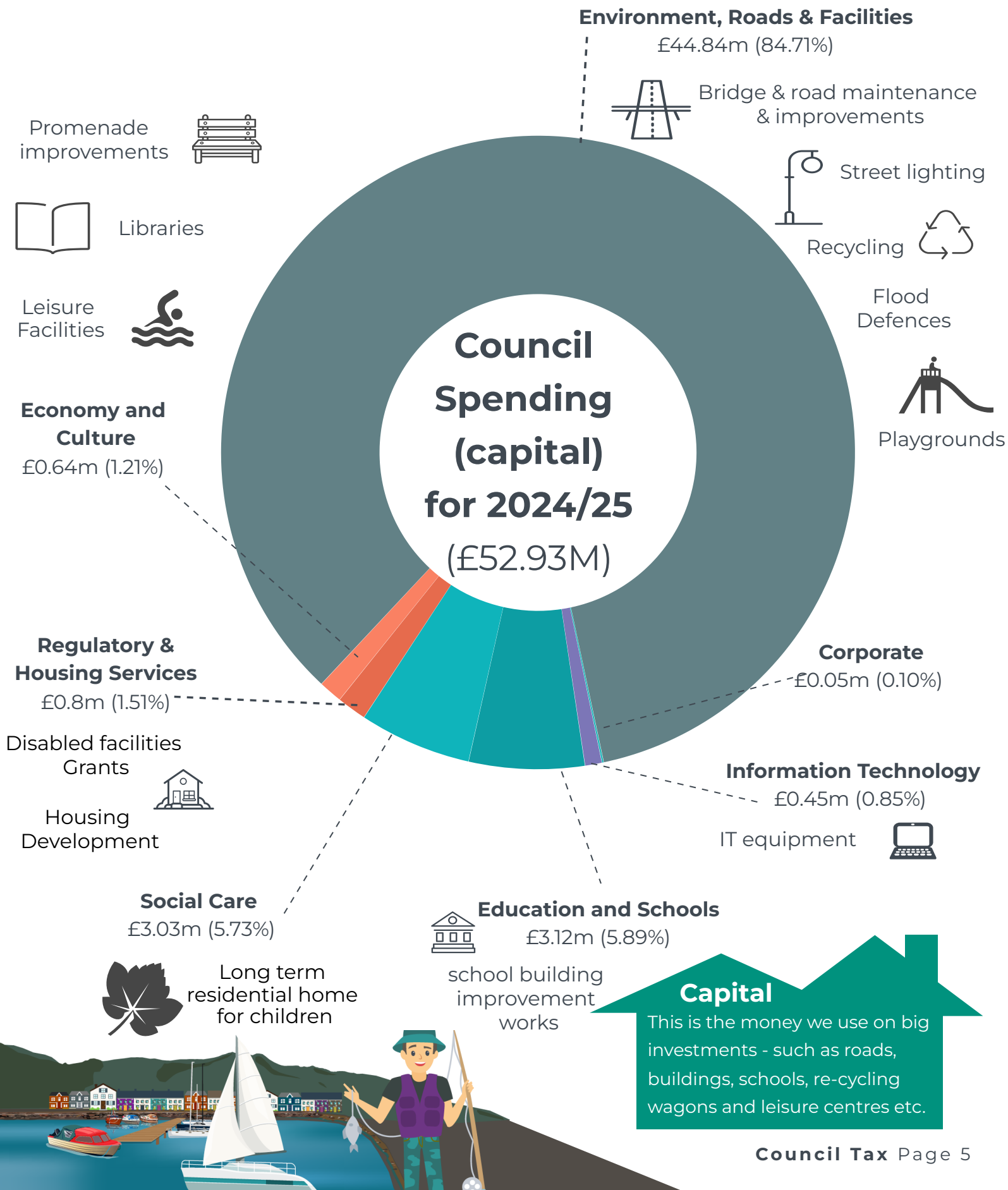
Other Amount	£0.6m
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Total	£294.7m
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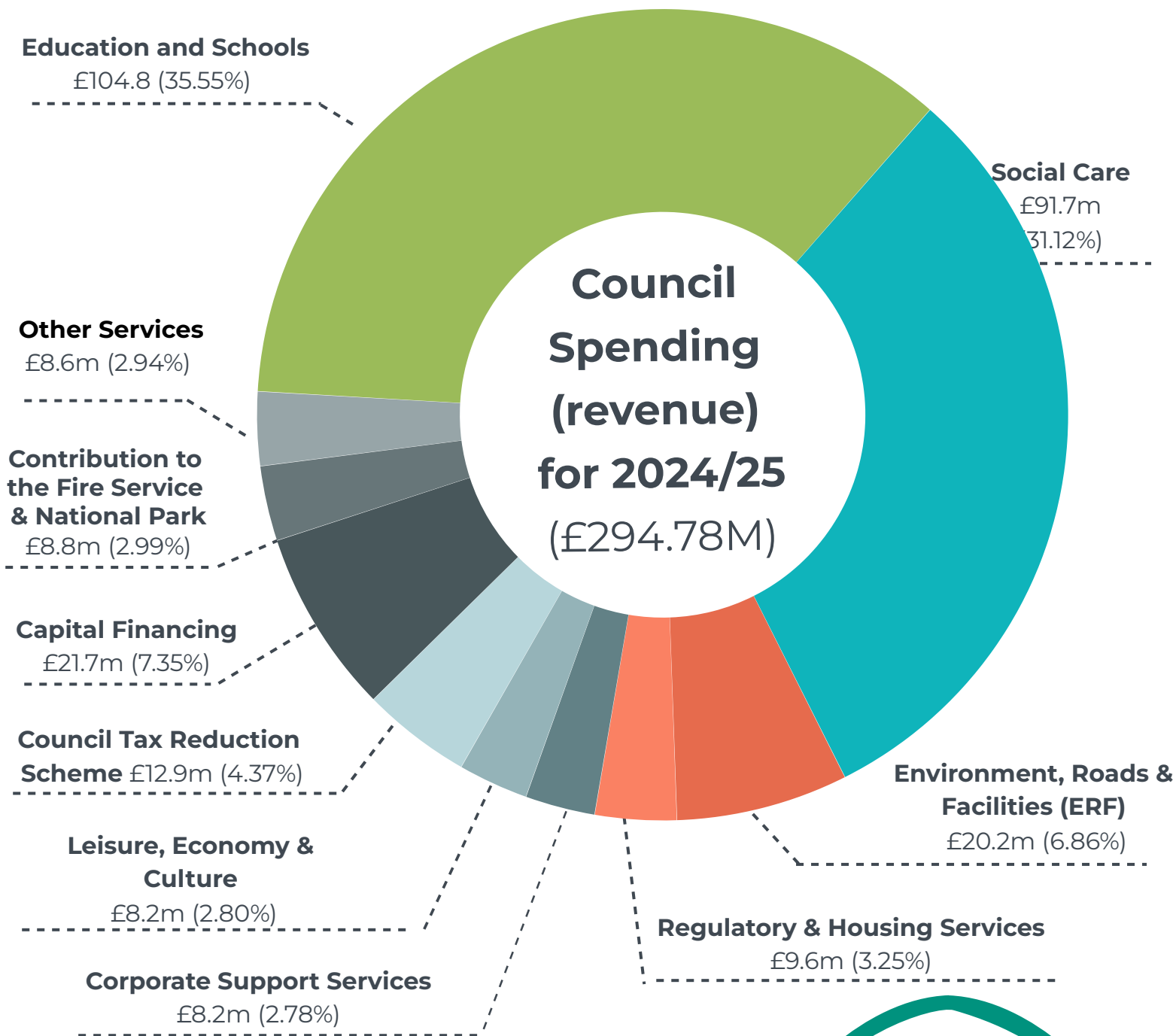
How we spend the capital funding

For the financial year April 2024 to March 2025 the Council has a **capital budget** of **£52.93 million** to invest in the community. Here are some examples -



How we spend the revenue funding

For the financial year April 2024 to March 2025 the Council has a **revenue budget** of **£294.78 million** to invest in the community -

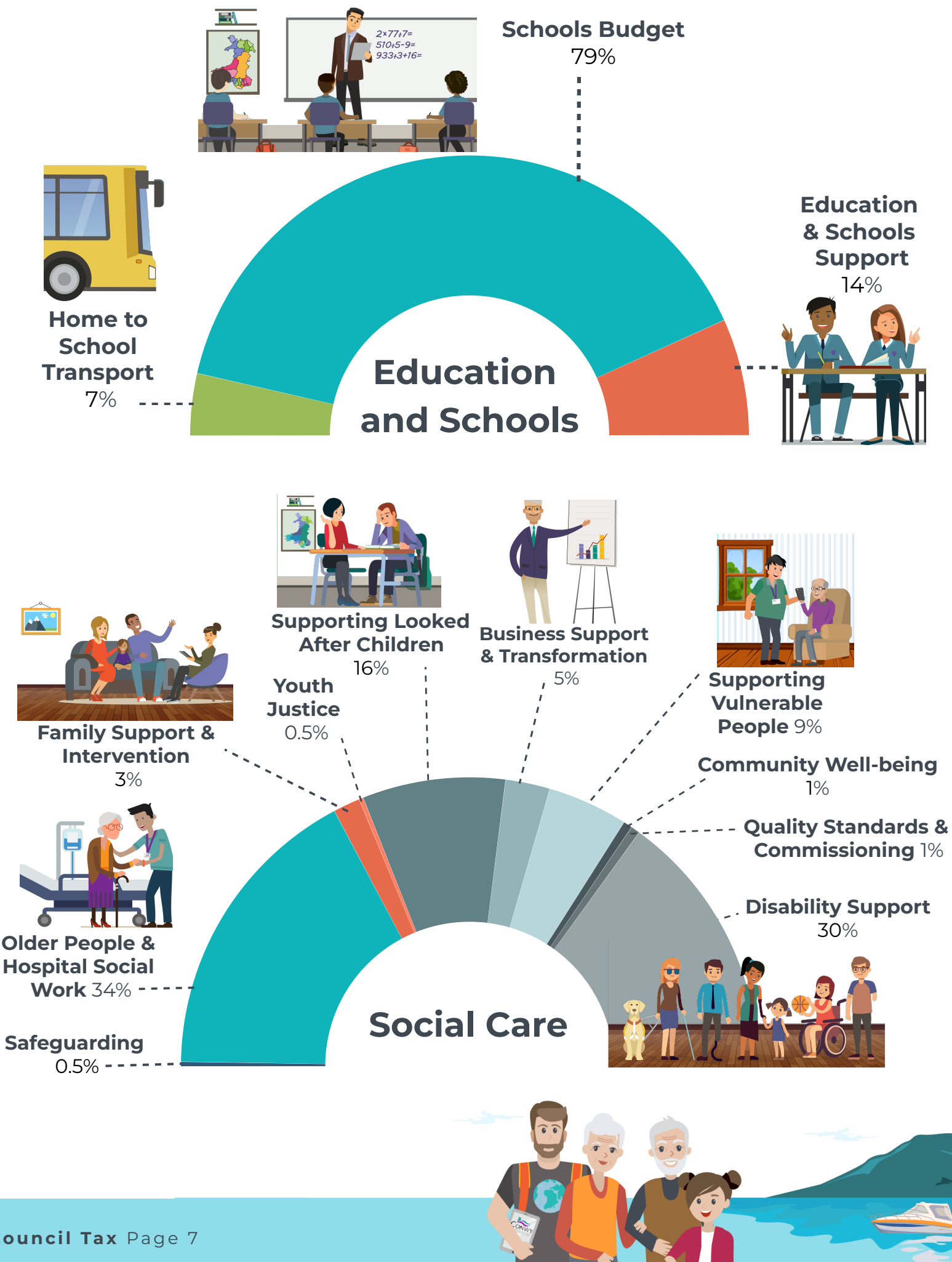


Revenue

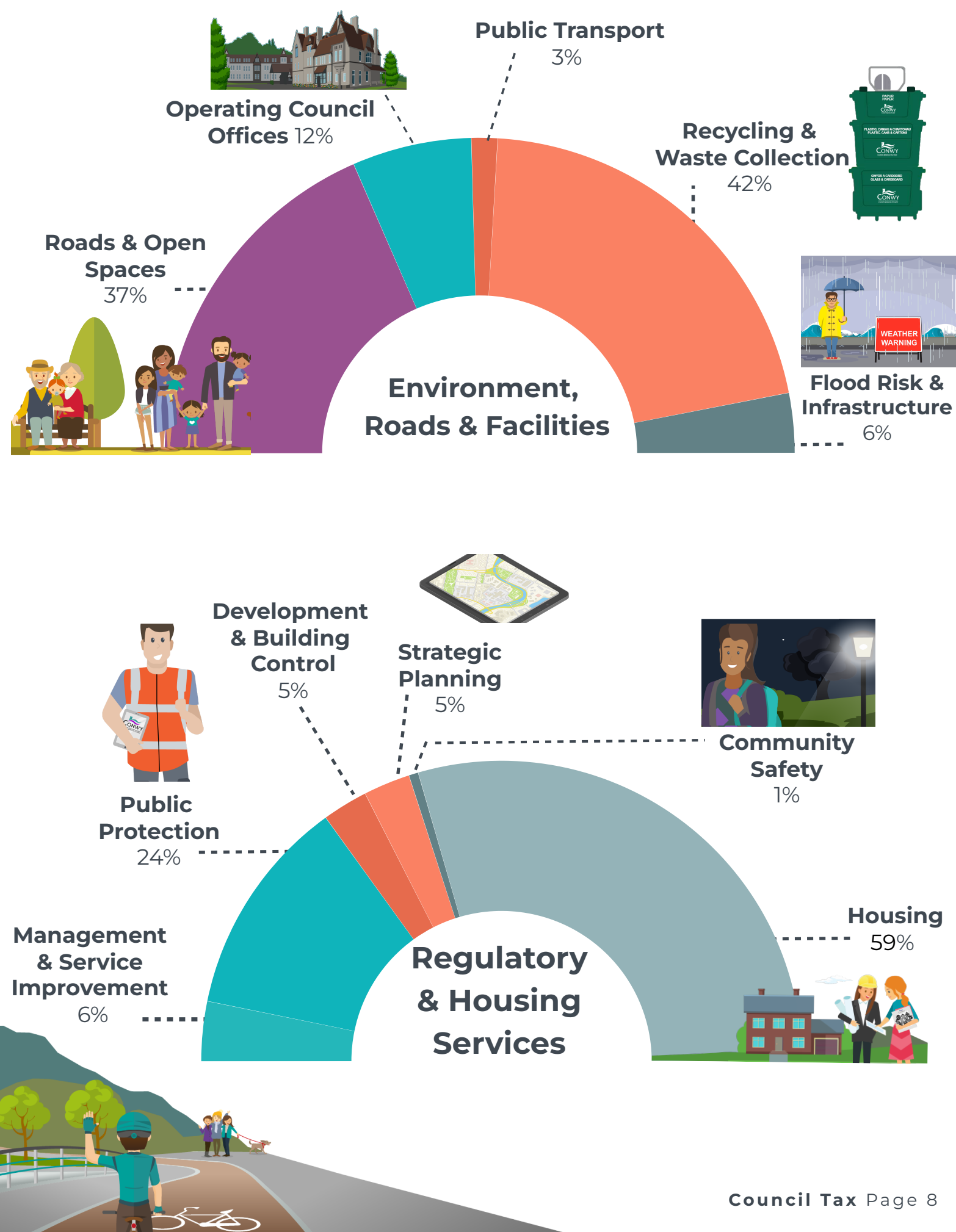
This is the money we use to pay for your day to day services - such as educating your children, caring for the elderly and collecting & disposing of your recycling and waste.



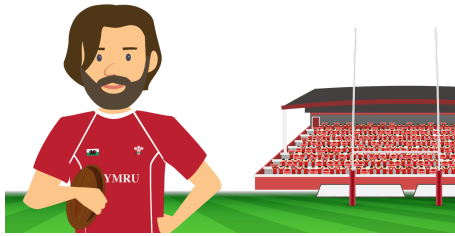
How this is invested by our main services



How this is invested by our main services



How this is invested by our main services



Leisure Facilities

38%



Business & Tourism

13%

**Leisure,
Economy &
Culture**

**Marketing &
Communications**

12%

**Venues, Events & Estate
Management**

6%



Culture & Information

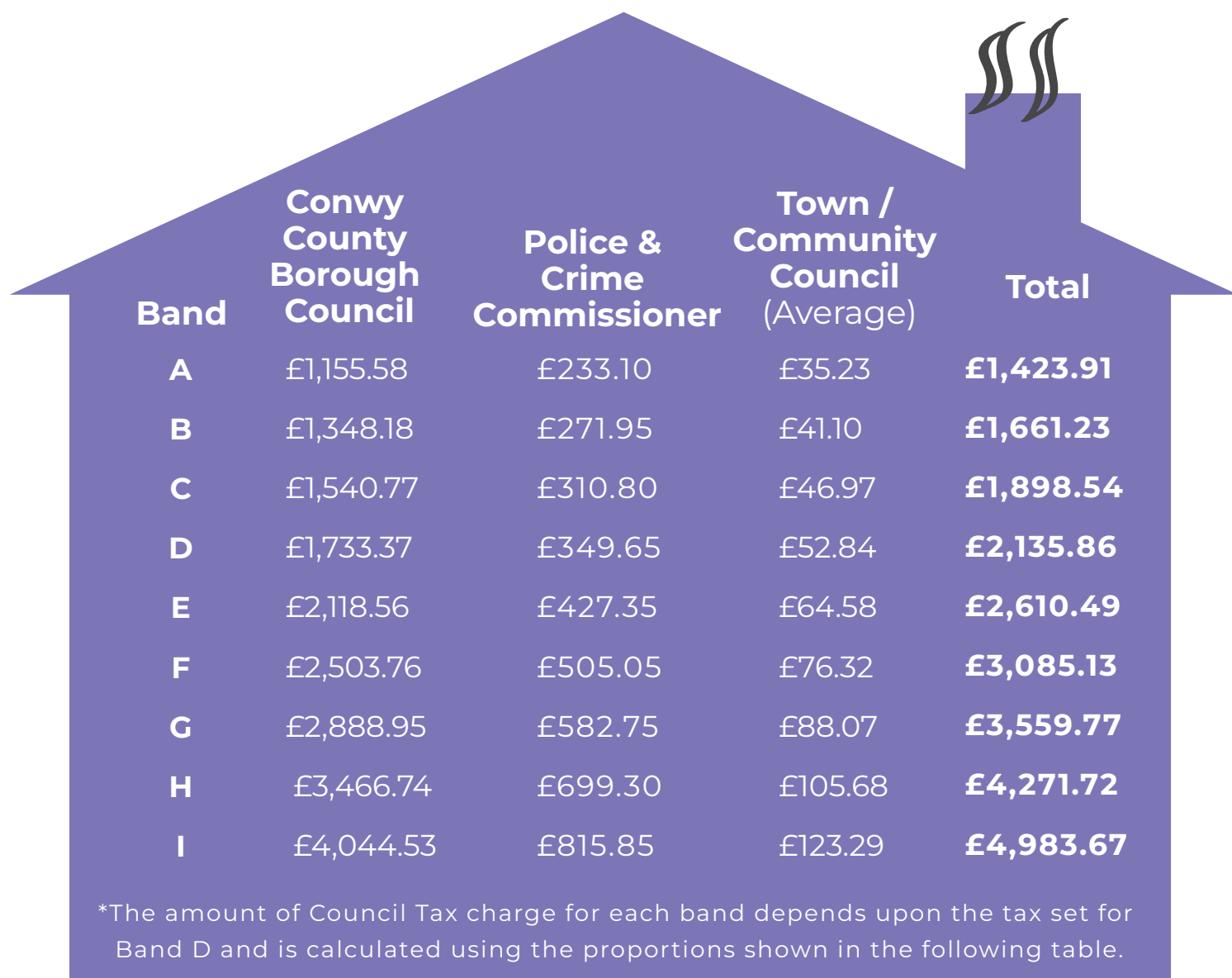
31%



How your Council Tax is calculated

The Council Tax you pay depends on the valuation your property. Your property will have been allocated a band based on the value of your house as at 1 April 2003.

Not all Council Tax collected pays for council services, it also supports [North Wales Police & Crime Commissioner](#) and individual Town and Community Councils, and North Wales Fire Authority. The 9.67% Council Tax rise for 2024/2025 is made up of an increase of 8.9% for Conwy and 0.77% for the North Wales Fire Authority.



Band	Conwy County Borough Council	Police & Crime Commissioner	Town / Community Council (Average)	Total
A	£1,155.58	£233.10	£35.23	£1,423.91
B	£1,348.18	£271.95	£41.10	£1,661.23
C	£1,540.77	£310.80	£46.97	£1,898.54
D	£1,733.37	£349.65	£52.84	£2,135.86
E	£2,118.56	£427.35	£64.58	£2,610.49
F	£2,503.76	£505.05	£76.32	£3,085.13
G	£2,888.95	£582.75	£88.07	£3,559.77
H	£3,466.74	£699.30	£105.68	£4,271.72
I	£4,044.53	£815.85	£123.29	£4,983.67

*The amount of Council Tax charge for each band depends upon the tax set for Band D and is calculated using the proportions shown in the following table.

There is an increase in demand for our statutory services. To contribute to the **£23.648 million** resource shortfall for 2024/25 there has been a...



Band D Council Tax in each Town / Community

Taliadau Cyngorau Tref / Cymuned Town / Community Council Precepts		Cyngor Tref / Cymuned Town / Community Council	Treth Sylfaenol Council Tax Base	Cyngor Sir Bwrdeistref Conwy Conwy County Borough Council	Comisiynydd Heddlu a Throsedd Police & Crime Commissioner	Cyngorau Tref / Cymuned Town / Community Council	Treth y Cyngor yn ôl BAND D Council Tax at BAND D
2023/2024	2024/2025						
£332,552.00	£348,286.00	Abergele	5,100.26	£1,733.37	£349.65	£68.29	£2,151.31
£504,000.00	£530,600.00	Bay of Colwyn	11,966.63	£1,733.37	£349.65	£44.34	£2,127.36
£0.00	£0.00	Betws-y-Coed	249.65	£1,733.37	£349.65	£0.00	£2,083.02
£9,000.00	£13,000.00	Betws-yn-Rhos	514.86	£1,733.37	£349.65	£25.25	£2,108.27
£4,620.00	£4,720.00	Bro Garmon	330.31	£1,733.37	£349.65	£14.29	£2,097.31
£7,500.00	£11,431.00	Bro Machno	345.61	£1,733.37	£349.65	£33.07	£2,116.09
£8,000.00	£10,000.00	Caerhun	680.26	£1,733.37	£349.65	£14.70	£2,097.72
£3,000.00	£3,500.00	Capel Curig	104.72	£1,733.37	£349.65	£33.42	£2,116.44
£7,500.00	£10,000.00	Cerrigydrudion	309.53	£1,733.37	£349.65	£32.31	£2,115.33
£296,398.00	£335,833.00	Conwy	7,635.04	£1,733.37	£349.65	£43.99	£2,127.01
£5,775.00	£2,922.66	Dolgarrog	167.04	£1,733.37	£349.65	£17.50	£2,100.52
£12,000.00	£20,000.00	Dolwyddelan	250.71	£1,733.37	£349.65	£79.77	£2,162.79
£7,762.70	£8,344.90	Eglwysbach	468.43	£1,733.37	£349.65	£17.81	£2,100.83
£4,687.92	£4,922.31	Henryd	406.96	£1,733.37	£349.65	£12.10	£2,095.12
£6,500.00	£7,100.00	Llanddoged and Maenan	291.30	£1,733.37	£349.65	£24.37	£2,107.39
£27,243.00	£28,524.00	Llanddulas and Rhyd-y-Foel	796.97	£1,733.37	£349.65	£35.79	£2,118.81
£511,632.00	£548,475.99	Llandudno	9,468.70	£1,733.37	£349.65	£57.93	£2,140.95
£125,000.00	£145,000.00	Llanfairfechan	1,516.75	£1,733.37	£349.65	£95.60	£2,178.62
£12,500.00	£12,896.00	Llanfairtalhaiarn	472.46	£1,733.37	£349.65	£27.30	£2,110.32
£6,000.00	£7,000.00	Llanfihangel GM	97.03	£1,733.37	£349.65	£72.14	£2,155.16
£16,090.00	£10,226.00	Llangernyw	500.05	£1,733.37	£349.65	£20.45	£2,103.47
£4,410.00	£4,410.00	Llangwm	221.68	£1,733.37	£349.65	£19.89	£2,102.91
£9,000.00	£9,000.00	Llanfelydd	261.67	£1,733.37	£349.65	£34.39	£2,117.41
£118,684.00	£129,860.00	Llanrwst	1,269.16	£1,733.37	£349.65	£102.32	£2,185.34
£30,000.00	£30,000.00	Llansanffraid Glan Conwy	1,128.97	£1,733.37	£349.65	£26.57	£2,109.59
£20,000.00	£20,000.00	Llansannan	596.97	£1,733.37	£349.65	£33.50	£2,116.52
£24,326.34	£26,506.13	Llysfaen	908.14	£1,733.37	£349.65	£29.19	£2,112.21
£4,361.00	£19,626.00	Mochdre	680.54	£1,733.37	£349.65	£28.84	£2,111.86
£172,110.00	£180,715.00	Penmaenmawr	1,860.36	£1,733.37	£349.65	£97.14	£2,180.16
£4,800.00	£5,330.00	Pentrefoelas	147.89	£1,733.37	£349.65	£36.04	£2,119.06
£254,069.00	£253,549.00	Towyn / Kinnel Bay	3,218.44	£1,733.37	£349.65	£78.78	£2,161.80
£25,353.13	£24,985.26	Trefriw	387.83	£1,733.37	£349.65	£64.42	£2,147.44
£4,200.00	£4,400.00	Ysbyty Ifan	87.62	£1,733.37	£349.65	£50.22	£2,133.24
£2,579,074.09	£2,771,163.25	Cyfanswm / Total	52,442.55				
Cyfartaledd / Average				£1,733.37	£349.65	£52.84	£2,135.86

If your property falls within another property band other than Band D the information at the right will help you calculate how much you will pay. Alternatively look at your council tax bill. The Tax Base is the estimated income that will be received for each £1 of Council Tax. It is expressed as a "Band D equivalent" and takes into account the number of properties within each band, in each community area.

- A** - 6/9ths of the Band D Charge in your Community
- B** - 7/9ths of the Band D Charge in your Community
- C** - 8/9ths of the Band D Charge in your Community
- D** - The charge for your community in the table
- E** - 11/9ths of the Band D Charge in your Community
- F** - 13/9ths of the Band D Charge in your Community
- G** - 15/9ths of the Band D Charge in your Community
- H** - Twice the Band D Charge in your Community
- I** - 21/9ths of the Band D Charge in your Community

Reducing your Council Tax bill

Reductions & Benefits

If you need help or advice about Council Tax Reduction or Housing Benefit you can contact the Revenue and Benefit Service by either emailing benefits@conwy.gov.uk or calling **01492 576491**.

If you already receive a reduction in your bill through a discount, you do not need to apply again.

Pension Credit gives you extra money to help with your living costs if you're over State Pension age and on a low income. Pension Credit can also help with housing costs such as ground rent or service charges.

Benefit Fraud

Benefit fraud is a crime so if you know someone who is cheating the system call the 24 hour free fraud line in confidence on **0800 854 440** or visit www.gov.uk/report-benefit-fraud.

Discounts or Exemptions

If you believe you may be entitled to any discounts or exemptions, please visit www.conwy.gov.uk/council-tax or contact the Council Tax unit on counciltax@conwy.gov.uk or **01492 576607**.

You may qualify for a council tax reduction if you or someone who lives with you...



has a disability & your home has been adapted to meet their needs



is severely mentally impaired



is a care worker on low pay, employed for at least 24 hours per week & living where the care is given



a person caring for someone on state benefits (more than 35 hours per week) who is not their spouse, partner or child under 18



is a full time student, student nurse, apprentice or Youth Training Trainee



is 18 or 19 years old who is at or has just left school



are members of certain religious communities that meet specified criteria



is in prison (except those in prison for non payment of Council Tax or a fine)



are in the Armed Forces & own a second home in Wales



is residing in hospital or a care home



are staying in hostels or night shelters



Or live on your own



Or you are on a low income

Conwy has discretionary power to vary discounts in exceptional circumstances; for example, following flooding, under section 13a of the Local Government Finance Act 1992

Universal Credit

The Department for Work & Pensions have been nationally rolling out Universal Credit Full Service since May, 2016.

Universal Credit Managed Migration will commence in Conwy during 2024/2025. When it's time for you to move over to Universal Credit the Department for Works and Pensions will write to you.

Click on the following link for more information www.conwy.gov.uk/UniversalCredit

For information on how we use your data, visit www.conwy.gov.uk/council-tax-privacy-notice



There are a number of properties on which you do not have to pay Council Tax. They include properties that are -

- Unfurnished (exempt for 6 months)
- Unoccupied & owned by a charity (exempt for 6 months)
- Unoccupied & undergoing or in need of structural repair or major alterations (exempt for 12 months)
- Unoccupied & are waiting for probate or letters of administration to be granted (exempt for up to 6 months after)
- Left empty by someone who has gone into prison, hospital or residential care home
- Left empty by someone who has moved in order to provide or receive personal care
- Left empty by students
- Repossessed
- The responsibility of a bankrupt's trustee
- Empty because their occupation is forbidden by law

However where a property has been left empty for longer than 6 months or is classed as a second home no discount will apply.

An additional 100% Council Tax Premium for Second Homes & a 100% premium for Long-term Empty Homes will be applied from 1st April 2024.

BE DIGITAL

Conwy is modernising

Did you know Conwy offers the following services?

E-Billing

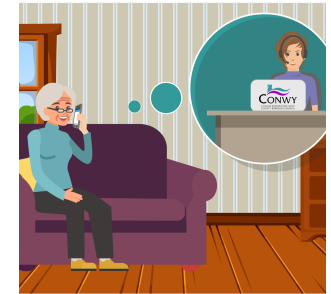
Conwy County Borough Council can now offer you the option to receive your Council Tax bill by e-mail rather than through the post.

Visit www.conwy.gov.uk/e-billing to find out more

Direct Debit

Direct Debit is the easiest method of payment for Council Tax and is the preferred option for more than 88% of the Council Tax payers in the Authority

Visit www.conwy.gov.uk/direct-debit to find out more



www.conwy.gov.uk/council-tax



counciltax@conwy.gov.uk



01492 576607



Textphone: Dial 18001 + the number of the service you want to contact

Write to Us

PO Box 1
Conwy
LL30 9GN

Visit Us

Coed Pella
Conwy Road
Colwyn Bay
LL29 7AY



cyngor ar
bopeth

citizens
advice

Conwy

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— BRO —**

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**LEVELLING
— UP —**

Helpu chi i ddod o hyd i ffordd ymlaen, beth bynnag yw'r problem. Helping you find a way forward, **whatever** the problem.

CYSYLLTWCH Â NI HEDDIW! CONTACT US TODAY!

01745 828 705 - Llandudno Town Hall - LL30 2UP

advicecyngor@caconwy.org.uk || citizensadvice.org.uk/local/conwy/

**maethu
cymru**

Conwy

01492 576350

maethu@conwy.gov.uk
fostering@conwy.gov.uk

conwy.maethucymru.llyw.cymru
conwy.fosterwales.gov.wales

**foster
wales**




CONWY
CYNGOR BWRDEISTREF SIROL
COUNTY BOROUGH COUNCIL