CCTV ANNUAL REPORT 2014 -2015

© Llandudno Bay taken from CCTV Camera near Grand Hotel

INTRODUCTION

This Annual Report is published by Conwy County Borough Council in accordance with the CCTV Code of Practice for the operation and management of the system.

Conwy County Borough Council, North Wales Police and business organisations remain of the view that CCTV will reduce incidents of crime and public disorder where cameras are either in place or are introduced. It also assists in traffic management and improves community confidence, thereby creating a safer environment for residents, traders, tourists and visitors alike.

The main objectives of the CCTV System can be summarised as:

- Assist in the detection, prevention and fear of crime.

- Facilitate the apprehension and prosecution of offenders in relation to crime and public order.

- Provide residents, visitors and businesses with a greater feeling of safety and security.

- To enhance community safety, boost the economy and encourage greater use of the town centre/shopping mall, etc.

- To assist the Local Authority in its enforcement and regulatory function.
(Specifically in relation to Outcome 2 & 6 of CCBC Corporate Plan 2012-2017)

- To assist with traffic management.

THE CAMERAS

The System comprises of 115 Cameras. 104 are public space cameras and 11 are building and site monitoring cameras. Exact location of cameras are available on our Public Website.

Locations of CCTV Cameras - Conwy County Borough Council

There has been no change or upgrades to the amount of Public Space Cameras since last year.1 camera is currently out of action at Rhos on Sea Harbour C61, this is due to trees having grown into the path of the data transmissions. There is no short term solution to this problem within budget, however alternatives are being looked at for the long term, with a possible move from BT Fibre to Wireless Technology being one option.

2 Maintenance Contracts were revised and discounts were received on agreement of extensions.

REDEPLOYABLE CCTV

Conwy County Borough Council also work in partnership to provide a group of 10 cameras available for rapid deployment, these camera can be deployed to hotspots or areas where there is no public space cctv available. All requests are subject to meeting criteria and deployments are authorised through the Anti-Social Behaviour Tasking Group.

THE CONTROL ROOM

The Control Room was upgraded in 2010, with a new Digital System installed called FUSION2. This system and related software was supported until 2015 and it will now require investment in the latest versions to allow for expansion.

The CCTV Control Room is also included in the current Office Accommodation Strategy with a relocation proposed in the next few years.

STAFFING

As part of a saving initiative and review of Staffing Structure, CCTV deleted 3 posts, 2 of which were vacant and 1 redundancy. There are 8 fulltime operators and 1 fulltime manager remaining in post.

All Staff are licensed by the Security Industry Authority (SIA) and all staff have passed Non Police Personnel Vetting, this was a requirement to enable us to continue using the North Wales Police airwave radios.

STATISTICS 2014 - 2015

The following statistics detail the number of incidents recorded by CCTV Operators. There were **6065** CCTV incidents last year. However it should be noted that these are CCTV incidents and are not necessarily recorded crime.
E.g. an operator monitors a dog fouling and passes information to an Environmental Enforcement Officer, a Pubwatch Radio Link User requests CCTV to monitor a drunk male, CCTV requests police to attend and suitable advice is given by officers.

Area Top Ten	Incident Count
Llandudno	2655
Colwyn Bay	1603
Llandudno Junction	440
Rhos On Sea	295
Conwy	231
Abergele	182
Old Colwyn	154
Penmaenmawr	106
Mochdre	84
Pensarn	81
Kinmel Bay	71
Towyn	69
CCTV	34
Llysfaen	17
Deganwy	15

Incident Types Top 15	Incidents
Monitoring Dog Fouling Hotspot	388
Issue of Codes for Coach Parking	316
Observation by Request	256
Anti-Social Behaviour	222
RTV (request to view)	199
Rowdy/Antisocial	195
Shop Lifting	163
Monitoring at the request of others	151
Suspicious Circumstances	149
Assault	147
Alarm Activation	143
Domestic	127
MFH Child (missing from home)	124
Monitor known/ Suspicious Persons	123
Observations for male	118
RTA (road traffic accident)	118

Incident Logs Trend by Hour of Day : From 01 Apr 2014 To 31 Mar 2015
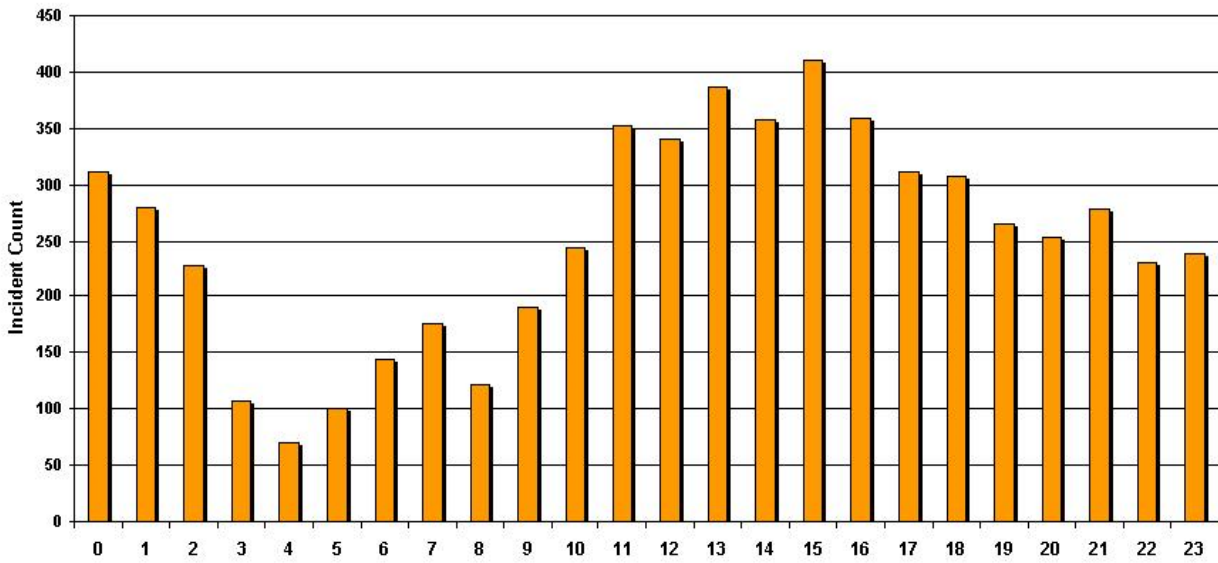
Total number of Incidents = 6,065

Incident Logs Trend by Weekday : From 01 Apr 2014 To 31 Mar 2015
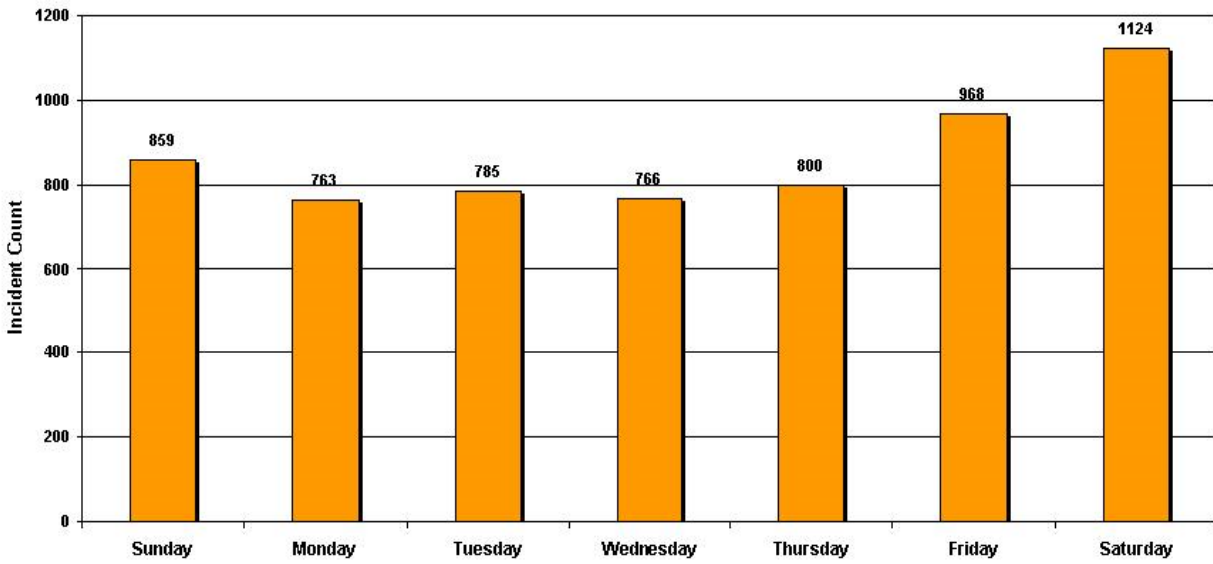
Total number of Incidents = 6,065

CONTROL ROOM

FINANCE

CCTV Annual Costs per Camera 2014-2015 is £4,219

	YEAR TO DATE		
	Budget	Actual	Variance
CCTV	£	£	£
EMPLOYEES TOTAL	366,626	332,945	-33,681
PREMISES TOTAL	850	1,576	726
TRANSPORT TOTAL	250	2,539	2,289
SUPPLIES TOTAL	198,890	160,111	-38,779
SUPPORT SERVICES	0	2,146	2,146
INCOME TOTAL	-49,780	-48,289	1,491
TOTAL	-9,480	0	9,480
CCTV TOTAL	507,356	451,028	-56,328

Cameras (Top 40 Busiest Cameras)	Incident Count
Multi cameras	929
	452
055 Builder Street Coach	290
036 Upper Mostyn Street	199
083 Station Road C/Bay (Btm)	161
082 Station Road (Top)	156
065 Rhos Road	150
040 Mostyn Street/Carlton Public House	143
042 Lloyd Street/Madoc Street	143
095 Abergele Road/Meirion Gardens	131
046 Vaughan Street/Railway Station	129
034 Gloddaeth AvenueThe Palladium	128
041 Mostyn Street/Natwest	115
043 Mostyn Street/M&S	101
045 North Western Gardens	96
031 Cae Derw Park	90
054 Paddling Pool/CYD	83
044 Trinity Square/Lloyds Bank	81
113 Pensarn Roundabout	76
094 Greenfield Road/Trevor Road	70
089 St Paul's Church/Abergele Rd	69
049 Mostyn Champneys/B&Q Store	66
030 Maelgwyn Car Park	66
114 Towyn Crossroads	64
092 Abergele Road/Greenfield Road	63
028 Railway Station Llandudno Junction	63
053 Craig y Don	60
102 Cefn Road	59
064 Penrhyn Avenue/Rhos on Sea	57
039 The Cenotaph North Shore	54
078 The Old Post Office/Prince's Drive	53
107 Tesco Roundabout/Market Street	53
075 King's Road/West End	51
004 Penmaenmawr Skate Park/Prom	50
100 Plough Public House	48
115 Kinmel Bay Crossroads	47
093 Greenfield Road/Travelodge	45
081 Princess Drive/Bottom	45
035 Market Street Car Park	44
086 Seaview Road	43
077 Conway Road/Job Centre	39
080 Penrhyn Avenue/Top	38
050 Broadway Boulevard Llandudno	38