

CCTV ANNUAL REPORT 2015 -2016



© CCTV Team of the Year 'Recognising Excellence' Award

INTRODUCTION

This Annual Report is published by Conwy County Borough Council in accordance with the CCTV Code of Practice for the operation and management of the system.

Conwy County Borough Council, North Wales Police and business organisations remain of the view that CCTV will reduce incidents of crime and public disorder where cameras are either in place or are introduced. It also assists in traffic management and improves community confidence, thereby creating a safer environment for residents, traders, tourists and visitors alike.

The main objectives of the CCTV System can be summarised as:

- Assist in the detection, prevention and fear of crime.
- Facilitate the apprehension and prosecution of offenders in relation to crime and public order.
- Provide residents, visitors and businesses with a greater feeling of safety and security.
- To enhance community safety, boost the economy and encourage greater use of the town centre/shopping mall, etc.
- To assist the Local Authority in its enforcement and regulatory function.
(Specifically in relation to Outcome 2 & 6 of CCBC Corporate Plan 2012-2017)
- To assist with traffic management.

THE CAMERAS

The System comprises of 114 Cameras (reduced by 1 since last report) 103 are public space cameras and 11 are building and site monitoring cameras. Exact location of cameras are available on our Public Website. All of the public space cameras are now out of warranty and of old analogue technology, they are also expensive to run due to high fibre rental costs, because of this Conwy should have a good Spend to Save business case to reduce these costs, therefore we are investigating various funding options now and throughout the next year.

[Locations of CCTV Cameras - Conwy County Borough Council](#)

A full annual review of camera locations and their justification was completed in September 2015 as recommended by the new Surveillance Camera Code of Practice 2013 [Surveillance camera code of practice - Publications - GOV.UK](#)

For the review Conwy Council compiled evidence on 8 factors to assist with determining if each individual camera is necessary and proportionate, the results of which were entered into a scoring matrix which then highlighted the lowest scoring cameras. The factors considered were as follows,

- NWP Crime in Area of CCTV Cameras
- CCTV Incidents
- Fit for purpose

- Fibre Rental and associated running costs
- LoS(Line of Sight) future proofing e.g. is camera location suitable for using new wireless technology.
- Financial Contributions
- Operator Opinion
- Public Reassurance

The following 15 lowest scoring cameras are currently under further review for 2016/17 with some being recommended for decommissioning due to showing little evidence of a pressing need.

C03 Penmaenmawr, Esplanade.	Under Review
C07 Conwy, Morfa	Recommend decommission due to diminishing pressing need and an unresolved technical issue with the wireless Line of Sight.
C10 Conwy, Lancaster Square	Under Review
C17 Conwy, Benarth Road Car Park	Under Review
C18 Conwy Cob	Under Review
C23 Deganwy	Under Review
C27 Llandudno Junction, Business Centre	Recommend decommission or change of purpose to building security
C57 Llandudno, Ffordd Elizabeth	Recommend gathering public opinion to evaluate if cameras are providing public reassurance. Public Survey completed Feb 2016.
C62 Rhos on Sea, Paddling Pool	Under Review
C63 Rhos on Sea, Penrhyn Avenue	Under Review
C72 & 73 Mochdre, Bron y Nant	Recommend decommission or change of purpose to site monitoring
C91 Colwyn Bay, Rhiw Road	Under Review
C101 Old Colwyn, Min y Don	Under Review
C110 Abergele, Threeways	Under Review
C111 Abergele, Water Street	Under Review
C104 & 105 Old Colwyn, Peulwys	Recommend gathering public opinion to evaluate if cameras are providing public reassurance. Public Survey completed Feb 2016.

As a result of this Annual review C07 at Conwy Morfa was removed from the pole December 2015.

REDEPLOYABLE CCTV

Conwy County Borough Council also work in partnership to provide a group of 10 cameras available for rapid deployment, these camera can be deployed to hotspots or areas where there is no public space cctv available. All requests are subject to meeting criteria and deployments are authorised through the Anti-Social Behaviour Tasking Group.

THE CONTROL ROOM

The Control Room was upgraded in 2010, with a new Digital System installed called FUSION2. This system and related software was supported until 2015 and it will now require investment in the latest versions to allow for expansion. There is a Control Room upgrade proposed for Summer 2016 which will enable us to bring in our first High Definition Camera.

The CCTV Control Room is also included in the current Office Accommodation Strategy with a relocation proposed in the next few years.

STAFFING

There is no change to staffing levels with 8 fulltime operators and 1 fulltime manager remaining in post. However full staff consultation was initiated March 2016 in a bid to reduce staffing costs.

All Staff are licensed by the Security Industry Authority (SIA) and all staff have passed Non Police Personnel Vetting, this is a requirement to enable us to continue using the North Wales Police airwave radios.

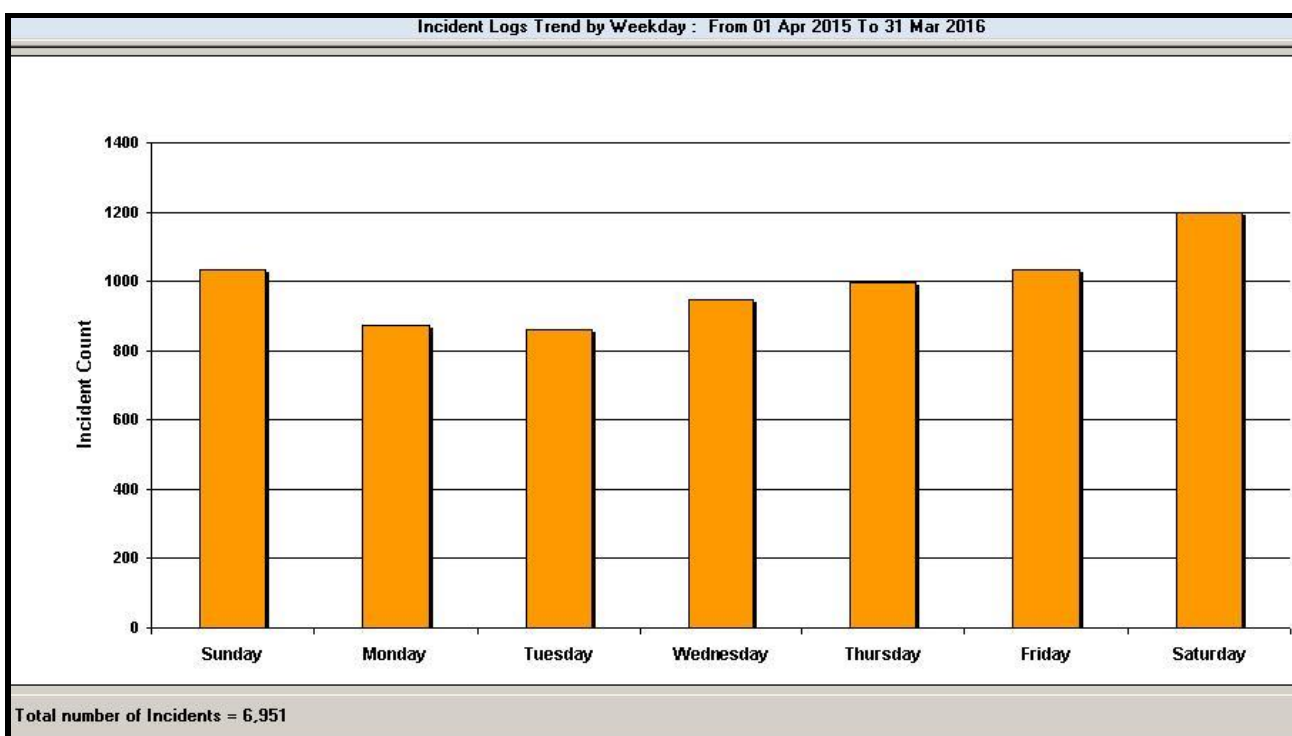
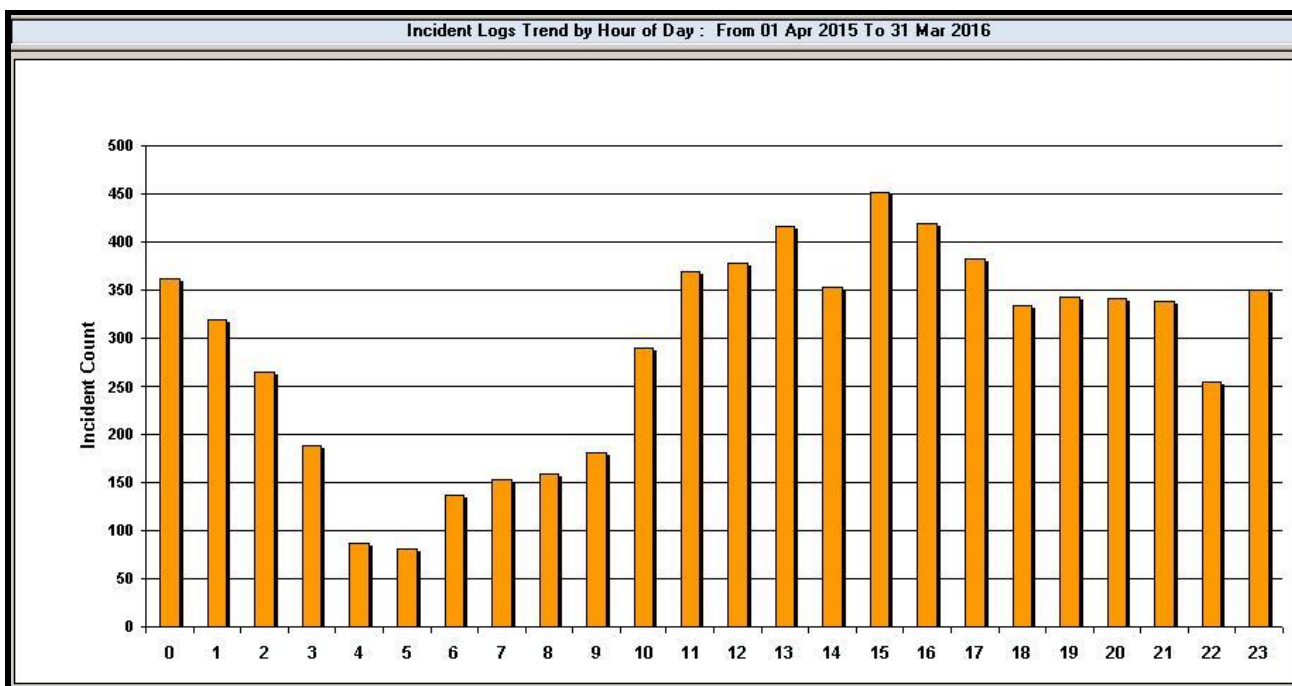
STATISTICS 2015 - 2016

The following statistics detail the number of incidents recorded by CCTV Operators. There were **6951** CCTV incidents last year, **567** of these incidents related to **site monitoring**. However it should be noted that these are CCTV incidents and are not necessarily recorded crime.

E.g. an operator monitors a dog fouling and passes information to an Environmental Enforcement Officer, a Pubwatch Radio Link User requests CCTV to monitor a drunk male, CCTV requests police to attend and suitable advice is given by officers.

Area Top Ten	Incident Count
Llandudno	3282
Colwyn Bay	1607
Llandudno Junction	569
Rhos On Sea	301
Conwy	222
Abergele	201
Old Colwyn	191
Penmaenmawr	91
Mochdre	90
Pensarn	88
Kinmel Bay	84
Towyn	47
CCTV	45
Llysfaen	36
Deganwy	36

Incident Types Top 15	Incidents
Issue of Codes for Coach Parking	378
Monitoring Dog Fouling Hotspot	339
Suspicious Circumstances	242
Monitoring Persons	225
MFH Child (missing from home)	223
Rowdy/antisocial	204
White Light Patrol	189
Alarm Activation	175
Monitoring known/ Suspicious Persons	169
Concern for safety	166
Rowdy/Antisocial behaviour	166
Anti Social Behaviour	163
Observation for male	162
Observations	159
Shop lifting	129



Cameras (Top 40 Busiest Cameras)	Incident Count
001 Multi cameras	1663
055 Builders Street Coach	407
036 Upper Mostyn Street	240
083 Station RoadC/Bay (Btm)	215
082 Station Road (Top)	176
040 Mostyn Street/Carlton Pub	156
046 Vaughan Street/Railway Station	155
065 Rhos Road	152
056 Skate Park/Builder Street	149
043 Mostyn Street/M&S	136
041 Mostyn Street/Natwest	133
031 Cae Derw Park	131
045 North Western Gardens	128
042 Lloyd Street/Madoc Street	122
049 Mostyn Champneys/B&Q Store	103
095 Abergele Road/Meirion Gardens	101
044 Trinity Square/Lloyds Bank	97
028 Railway Station Llandudno Junc	87
034 Glodaeth AvenueThe Palladium	83
058 Ffordd Las Shops/Llandudno	81
113 Pensarn Roundabout	65
089 St Pauls Church/Abergele Rd	61
102 Cefn Road/Old Colwyn	59
039 The Cenotaph North Shore	58
053 Craig y Don	57
100 Plough Public House	57
093 Greenfield Road/Travelodge	55
107 Tesco Roundabout /Market Street	55
054 Paddling Pool/Llandudno	54
030 Maelgwyn Car Park	53
108 George & Dragon Inn/Abergele	51
086 Seaview Road	51
092 Abergele Road/Greenfield Road	50
022 Weekly News Roundabout	50
035 Market Street Car Park	49
115 Kinmel Bay Crossroads	49
114 Towyn Crossroads	48
128 3G Cameras	46
077 Conway Road/Colwyn Job Centre	46

CONTROL ROOM



FINANCE

CCTV Annual Costs per Camera 2015-16 (for recharging purposes) is £4010

	YEAR TO DATE		
	Budget	Actual	Variance
CCTV	£	£	£
EMPLOYEES TOTAL	289,060	289,672	612
PREMISES TOTAL	850	1,634	784
TRANSPORT TOTAL	250	1,811	1,561
SUPPLIES TOTAL	189,270	188,361	-909
SUPPORT SERVICES	1,200	1,494	294
INCOME TOTAL	-70,280	-64,448	5,832
CCTV TOTAL	410,350	418,524	8,174