



Inspection Report

Date of inspection: Date report completed:

Name of applicant or current licence holder:

Name and address of zoo:
Postcode: LL30 3BB

Tel no: Licence Number:

Date of last formal inspection: Type of last formal inspection:

Timing of next formal inspection: Type of next formal inspection:

Type of inspection **Statutory composition of inspection team** *Please tick appropriate box*

Section 10 Periodical: 2 Defra/Welsh Government nominees; 1 LA vet; option of up to 2 more from LA..

Section 11 Special: Any number of competent LA authorised appointees

Section 14(1)(b) dispensation renewal under section 6(1A)(a) (where a direction has been made that section 10 shall not apply):
 Defra/Welsh Government nominee/s.....

Section 14(2) dispensation Periodical:
 Defra/Welsh Government nominee/s.....

For a licence inspection (Section 4(1A)(b)) and a significant change inspection (Section 9A(8)) please use the inspection form at Appendix 11A of the Standards.

Name and designation of inspector(s)	Name of zoo representative(s)
	Mr.Malcolm J. Broughton Trustee & Director.
Mr Kenneth Hughes, Senior Env Health Officer Conwy CBC	Mrs. P.J.Broughton , Trustee.

When this form has been completed and signed the original must be sent to the local authority. If the zoo is owned by the local authority, the local authority must send a copy of the completed form to Defra where the zoo is situated in England or to the Welsh Government, where the zoo is situated in Wales.



Findings at inspection

Guidance note: Where possible a Yes, No or Not Applicable (N/A) answer should be given. Where not all criteria are met for a particular question, comments and clarification should be made indicating where any deficits occur. If appropriate, means of correction or improvement should be included as Conditions or Recommendations under 'Additional conditions' or 'Additional space' towards the end of the form.

1. Provision of food and water	Marking Yes No N/A	Comments/clarification
Section 1A(c)(ii) ZLA 1981: 1.1. Are animals provided with a high standard of nutrition?	Yes	Diets are formulated under advice from veterinary advisors, personal experience and exchange of information from other owl institutions.
1.2. Is food and drink that is supplied appropriate for the species/individual?	Yes	Food is of the correct type and good quality and stored and prepared appropriately.
1.3. Are supplies of food and water: (a) kept hygienically?	Yes	Suitable freezer is present and refrigeration facilities for defrosting are appropriate.
(b) prepared hygienically?	Yes	Food prep area is clean and hygienic and food is prepared and presented in an appropriate form.
(c) supplied to the animal hygienically?	Yes	
1.4. Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink?	Yes	As required for a specialist avian situation.
1.5. Are feeding methods safe for staff and animals?	Yes	Appropriate risk assessments have been undertaken and adequate procedures adopted.
1.6. Is feeding by visitors permitted?	No	
(a) if 'yes', is it properly controlled?	N/A	
2. Provision of suitable environment		
Section 1A(c)(i) ZLA 1981: 2.1. Are the animals provided with an environment well adapted to meet the physical, psychological and social needs of the species to which they belong?	Yes	Flights are well supplied with appropriate enrichment design and furnishing.
2.2. Are the following environmental parameters appropriate: (a) temperature?	Yes	
(b) ventilation?	Yes	
(c) lighting?	Yes	
(d) noise levels?	Yes	
(e) any other environmental parameters?	Yes	



Provision of suitable environment (contd.)	Marking Yes No N/A	Comments/clarification
2.3. Are there satisfactory measures in place to safely confine the animals?	Yes	As appropriate in the case of avian species, the enclosures are secure and will contain the occupants.
2.4. Do animal enclosures have sufficient shelter and refuge areas?	Yes	
2.5. Do animal enclosures provide sufficient space?	Yes	
2.6. Are backup facilities for life support systems adequate?	Yes	Very little is required but alternative storage for foodstuffs is available in emergency.
2.7. Is the cleaning of the accommodation satisfactory?	Yes	To a high standard.
2.8. Is the standard of maintenance adequate for: (a) the buildings?	Yes	Many of the flights are of timber framed construction and will require constant monitoring for maintenance
(b) the fences?	Yes	
2.9. Is all drainage effective and safe?	Yes	
3. Provision of animal health care		
Section 1A(c)(ii) ZLA 1981: 3.1. Are the animals provided with a high standard of animal husbandry?	Yes	Staff are efficient and well skilled in the care of the species kept.
3.2. Do animals on display to the public appear in good health?	Yes	Some ageing animals are present but appear well at present.
3.3. Are observations of condition and health made and recorded?	Yes	In the Day Diary.
3.4. Do animals receive prompt and appropriate attention when problems are noted?	Yes	Veterinary care is available locally with specialist advice always available by phone and internet as well as regular monitoring.
3.5. Are enclosures designed and operated in such a way that social interaction problems are avoided?	Yes	No negative interactions were observed.
On-site facilities		
3.6. Are catch-up and restraint facilities adequate?	Yes	
3.7. Is darting equipment satisfactory?	N/A	
3.8. Are on-site veterinary facilities adequate?	Yes	These are minimal as the veterinary surgeons practice is close by.



Provision of animal health care (contd.)	Marking Yes No N/A	Comments/clarification
Veterinary care Section 1A(c)(ii) ZLA 1981: 3.9. Are the animals provided with a documented and maintained programme of preventative and curative veterinary care and nutrition?	Yes	Veterinary care is under the supervision of a local practice which has developed a continuing interest in the collection.
3.10. Is there a system for the regular review of clinical and pathological records?	Yes	This is carried out alongside the treatment and monitoring checks by the veterinary surgeons.
3.11. Are appropriate veterinary records kept?	Yes	On site and at veterinary surgeons.
3.12. Are medicines kept and disposed of correctly?	Yes	Only drugs supplied by the vets for specific cases are kept on the premises
3.13. Are controlled drugs used and recorded satisfactorily?	N/A	No controlled drugs left on premises.
3.14. Are appropriate antidotes available?	N/A	As above
3.15. Are <i>post mortem</i> examination arrangements satisfactory?	Yes	Where deaths occur veterinary advice is taken.
Isolation and containment 3.16. Is adequate reserve accommodation available for isolation of animals for: (a) assessment? (b) treatment? (c) recovery? (d) quarantine (where required)?	Yes Yes Yes No	The area for isolation is at present also used for injured or otherwise damaged birds brought in for care. This may present a risk if resident birds are also temporarily housed close by. Separate facilities for isolation of resident birds should be available.
Sanitation and control of disease Section 1A(e) ZLA 1981: 3.17. Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises?	Yes	
3.18. Does it appear that general sanitation and pest control are effective?	Yes	No negative evidence was seen.



Provision of an opportunity to express most normal behaviour	Marking Yes No N/A	Comments/clarification
4.1. Do the accommodation and management regimes encourage normal behaviour patterns and minimise any abnormal behaviour, taking into account current enrichment and husbandry guidelines?	Yes	This is well managed throughout the collection.
4.2. Are animals of social species normally maintained in compatible social groups?	Yes	
5. Provision of protection from fear and distress		
5.1. Are the animals handled only by or under the supervision of appropriately experienced staff?	Yes	Permanent staff are all well trained and qualified. Volunteers work under supervision.
5.2. Is physical contact between animals and the public consistent with the animals' welfare?	Yes	
5.3. Are interactions between the animals such that they are not excessively stressful?	Yes	
6. Transportation and movement of live animals		
6.1. Can the zoo demonstrate a knowledge of, and compliance with, the regulations covering transportation of animals, and provide copies of certificates to show compliance when transportation has occurred?	Yes	The zoo can transport and manage all of the animals in the collection.
6.2. Can the zoo demonstrate that: i) transport and movement equipment is in good order?	Yes	
ii) facilities suitable for lifting, crating and transportation of all the types of animals kept within the zoo to destinations both inside and outside the zoo are readily available?	Yes	Equipment for preparing all animals in the collection for transport is present and in good order
iii) catching and transportation techniques take account of the animal's temperament and escape behaviour in order to minimise injury, damage and distress?	Yes	Skilled staff are available to manage this.
iv) adequate provision is made for the animal's and the public's safety and well-being while the animal is being transported or kept away from the zoo?	Yes	



Conservation, education and research	Marking Yes No N/A	Comments/clarification
Section 1A(a) ZLA 1981: 7.1. Is the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals?	Yes	Facilities for basic research are offered to local academic institutions, for non invasive work.
(ii) training in relevant conservation skills?	Yes	This is done through information exchange through other collections and co-operative projects.
(iii) the exchange of information relating to the conservation of species of wild animals?	Yes	
iv) where appropriate, breeding of wild animals in captivity?	Yes	This is only encouraged with selected species.
(v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals?	Yes	Any such project would be carried out through approved outlets or co-operative projects with in situ institutions
Section 1A(b) ZLA 1981: 7.2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats?	Yes	Considerable effort is being made, particularly in promoting education and awareness in younger audiences. This is through outreach visits and informal information sessions. Signage is informative and clear with additional signs for young visitors. More information about the support for the overseas project would be a useful addition.
7.3. Where appropriate are animals managed in a way consistent with the conservation needs of the species, (such as exchange between zoos, accommodation to encourage natural behaviour and breeding etc)?	Yes	
7.4. Are on-site education facilities adequate for the resources of the collection?	Yes	
7.5. Are the conservation efforts adequate for the resources of the collection?	Yes	Local participation with welfare organisations is practised and education in conservation principles is conveyed by signage and outreach participation
7.6. Are the research efforts adequate for the resources of the collection?	Yes	Locally are largely through co-operation with local FE institutions. This centre also advises and assists where possible in relevant international projects, as in the support in Dominican Republic.
7.7. Is captive breeding properly managed?	Yes	In selected species.



8. Public safety	Marking Yes No N/A	Comments/clarification
Section 1A(d) ZLA 1981: 8.1. Are there satisfactory measures in place to prevent the escape of animals?	Yes	
8.2. Are there satisfactory measures in place to be taken in the event of any escape or unauthorised release of animals?	Yes	Risk assessments and protocols are in place.
8.3. Are escape drills carried out four times a year, recorded and regularly reviewed (at least two drills should include the escape of a Category 1 animal where present)?	Yes	These are carried out in conjunction with those of the Farm park as well as specific practices. All should be recorded.
8.4. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock?	Yes	
8.5. Do stand-off barriers appear adequate?	Yes	Where appropriate.
8.6. Are adequate warning signs provided?	Yes	
8.7. Are prohibited areas appropriately signed?	Yes	
8.8. Are exits clearly marked and accessible?	Yes	
8.9. Do public areas, walkways and buildings appear safe?	Yes	
8.10. Are trees regularly inspected and appropriate remedial action taken?	N/A	Nearby trees are the responsibility of the Farm Park
8.11. Have appropriate risk assessments for direct contact by the public with animals been carried out?	Yes	
8.12. Are the special safety requirements for walk-through or drive-through exhibits adequately met?	N/A	

9. Records	Marking Yes No N/A	Comments/clarification
Section 1A(f) ZLA 1981: 9.1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? (iv) the health of the animals?	Yes Yes Yes Yes	The records system at present used is a custom designed format on computer. It appears clear and effective and keeps relevant information for all aspects of the collection.
9.2. Are daily diaries maintained, and do they contain appropriate information?	Yes	But it should be ensured that records show confirmatory evidence of the general health of the collection on a daily basis, not just a note of deviation from normal.
9.3. Are animal stock records clear and up-to-date?	Yes	
9.4. Are annual stock records completed in the correct format and submitted to the local authority?	Yes	Confirmed by the local authority.
9.5. Are animal source and destination records kept?	Yes	Little movement takes place.
9.6. Are archived records secure?	Yes	
10. Miscellaneous		
10.1. Do staff numbers and training of staff appear adequate?	Yes	Permanent animal staff highly experienced.
10.2. Is the management structure and organisation of staff adequate to ensure compliance with the Standards at all times?	Yes	
10.3. Are effective risk assessments carried out where appropriate?	Yes	H&S skilled advice is followed.
10.4. Has an ethical review process been established and implemented?	Yes	
10.5. Are public toilet facilities adequate and serviced?	Yes	These are part of the Farm Park facilities
10.6. Are parking facilities adequate?	Yes	
10.7. Is a First Aid policy and accident reporting and recording system in place?	Yes	Conforms with regulations.



11. Associated legislation	Marking Yes No N/A	Comments/clarification
11.1. Is electrical equipment routinely serviced?	Yes	PAT tests carried out regularly and full regulatory requirements fulfilled as required.
11.2. Have fire precautions been agreed and implemented?	Yes	Extinguishers present and checked. Emergency procedures in place.
11.3. Is refuse and clinical waste disposed of correctly?	Yes	Conforms with regulations.
11.4. Are the required needs of disabled visitors met?	Yes	Disabled access possible to most areas.
12. Compliance check including licence conditions		
12.1. Is the current licence or a copy on public display at each public entrance?	Yes	
12.2. Is adequate Public Liability Insurance current?	Yes	
12.3. Have any Additional licence conditions been met?	Yes	No Conditions on current licence, but recommendations at the last inspection have been addressed.



Additional space



The following space is provided for:

- additional notes and comments on the answers to the earlier questions
- recommendations (other than in respect of grant or refusal of a licence and any specific conditions recommended for a licence) including those based on comments already made to earlier questions
- any general remarks which the inspecting team may wish to record

The animal care staff and management in this zoo are experienced and enthusiastic to improve both the welfare of the animals in the exhibit and learning and leisure experience of the public. The pre inspection audit was comprehensively completed and any extra information required was available on the day.

The ambience of the displays is pleasant and considerable effort is made to design flight enrichment which is sympathetic to the species kept.

The involvement in the overseas project is to be commended for a small collection such as this

There is an intention to further extend the flights premises to include a new large aviary along with enhanced public viewing. This will be a welcome improvement.

RECOMMENDATIONS:

1. Day Diary entries should make it clear that morning checks indicate good health as well as any variation from normal.
2. Where possible more information with regard to the zoo's involvement with the overseas project would enhance the collection's appreciation by the public.



Inspecting team's recommendation to the local authority

Having inspected (name of zoo) The North Wales Bird Trust

on: 17/05/2016

the inspecting team make the following recommendation: *Please tick appropriate box*

- it is recommended that a licence be refused
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A and the following Additional Conditions (N.B Additional Conditions must be clearly worded so as to be enforceable and a timescale applied for compliance)
- it is recommended that the following alterations be made to the above collection's licence conditions

Additional Conditions (if appropriate)

Following this inspection no conditions other than the Standard conditions are considered necessary at present.

Inspector(s) signature(s) _____

Date signed

Kenneth Hughes

1/06/2016

8/06/2016



The Data Protection Act 1998 – Fair Processing Notice



The purpose of this Fair Processing Notice is to inform you of the use that will be made of your personal data, as required by the Data Protection Act 1998.

The local authority in England (or in Wales as the case may be) is the data controller in respect of any personal data that you provide when you complete this zoo inspection form. The information that you provide may be used by the local authority in its consideration of issuing or amending a zoo licence in accordance with the Zoo Licensing Act 1981 (ZLA). The local authority may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulations 2004 (EIRs) or the Freedom of Information Act 2000 (FOIA). However, local authorities will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the Data Protection Act 1998 (DPA).

Where the zoo, to which this inspection report applies, is owned by the local authority, the local authority must send a copy of the completed form to Defra (in accordance with section 13(2) of the ZLA) where the zoo is situated in England, or to the Welsh Government where the zoo is situated in Wales. Defra or the Welsh Government (as the case may be) may use the information contained in the form to ensure that local authorities are carrying out their duties correctly in accordance with the ZLA.

Defra and the Welsh Government are also subject to the EIRs and the FOIA and so may be required to release information, including personal data and commercial information, on request. However, as above, Defra and the Welsh Government will not permit any unwarranted breach of confidentiality nor act in contravention of their obligations under the DPA.