



CANOLBWYNT CYFLOGAETH
CONWY
 EMPLOYMENT HUB

CYMORTH HYFFORDDIANT GRYMUSO
 SUPPORT TRAINING EMPOWERMENT

Engagement Toolkit



GWEITHIO MEWN PARTNERIAETH Â CHYMUNEDAU AR GANOLFAN BYD GWAITH
 WORKING IN PARTNERSHIP WITH COMMUNITIES AND JOB CENTRE PLUS



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The Conwy Employment Hub is a community-driven “one stop shop” for employability

Our role is to help Conwy residents find meaningful employment through the Welsh Government Employability Programmes. We offer tailored support enabling either progression in to work, finding suitable training opportunities or volunteer positions.

We also provide support to local employers who are looking to fill vacancies, matching suitable participants that we are working with to various different roles in all kinds of sectors. We also work in partnership with organisations to run sector specific Pathway training programmes.

Whether you're looking for a job or are an employer needing our support, this toolkit contains everything you need to know to get involved.

Unemployed and need our help?

[Read more](#)

An Employer and need our help?

[Read more](#)

Our Programmes

[Read more](#)

Conwy Employment Hub

01492 575578, ceh@conwy.gov.uk, <https://www.conwy.gov.uk/conwyemploymenthub>



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Are you unemployed?

Are you working less than 16 hours a week?

Are you looking for training?

We are here to help you:

Support

- Personalised 1-2-1 mentoring tailored to your needs
- Employment, Jobs and Benefit Advice
- Loan of Chromebooks and wifi dongles, funding for travel expenses, ID documentation
- CV Writing, Job Applications and Job Interviews
- Funding support to overcome barriers into training and employment eg Childcare costs
- In-work support for up to 1 month once you start working

Training

- Individual personal development plan to help you achieve your end goal
- Access to fully funded professionally delivered training courses
- Sector-specific training pathways which bring together training, work experience and job opportunities
- Mentoring and access to fully funded Confidence and employer-led Skills development

Empowerment

- Help you increase your skills
- Help you find Employment
- Help you find Work Experience
- Help you find Volunteer Roles
- Help you build a brighter and better future

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Your Hub Journey

DWP refer you to the Hub
or you can refer yourself using
our online form [Click here](#)

One of our friendly Mentors
will contact you to complete
the sign up process

You are assigned a dedicated
employment mentor and
advisor, who will give you 1-2-1
mentoring which is
personalised to your needs
and works at your pace

Success!

You find a new job.

We will continue to support
you for up to 1 month once
you start working

[Read our
recent case
studies](#)

"The help that you gave me has completely turned my life around! I was really struggling just to be alive. So I suppose it is fair to say that all the help that I have received potentially saved my life! All the courses that I was given the opportunity to participate in were of immense help."

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Employer Support

Conwy Employment Hub is a one-stop shop for employability in Conwy. As well as supporting lots of individuals who are looking for work, training opportunities and volunteer roles, we also provide support to local employers:

Sector Specific Training Pathways

We work with many businesses, small and large to develop "Pathway" courses in specific sectors, which provide participants with the necessary skills and qualifications, employability support, including interview skills and work experience, to help them start a new career or progress within that sector. We've recently run successful courses for social care, construction, hospitality and HGV but we are open to discuss new sectors or forging new partnerships to run additional pathways.

Business drop-in

Are you looking for staff but are finding it increasingly difficult to fill those vital job vacancies, then join us on our Employer Engagement Session and let's see if we can help you.

Every Thursday from 2.00-2.30pm on Teams at <https://bit.ly/HubEmployer>

Redundancy support for Employers

Working Wales supports both the employer and those under threat of redundancy. This includes careers advice and coaching, identifying possible sources of funding for training, information on job vacancies and help with CVs and job applications. If you're an employer and are having to make the difficult decision to make redundancies, support is available at [Redundancy Support | Working Wales](#).

Welsh Government help

There are a range of skills and employment products to help businesses grow and thrive. If you'd be interested in knowing more about the skills gateway, apprenticeships, traineeships, Kickstart and other products, [download the brochure](#) to find out more.

Contact us on 01492 575578, email CEH@conwy.gov.uk
or complete our [contact form online](#) and we'll call you



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Welsh Government Employability Programmes

Communities for Work (CfW)

Provides intensive mentoring support to develop people's confidence and skills and to help them find and maintain employment. It's a postcoded programme that works for the long-term unemployed aged 25 and over, economically inactive people aged 25 and over, and young people aged 16-24 not in employment, education or training (NEET)

Communities for Work Plus (CfW+)

Operates in a similar way to CfW providing intensive mentoring support to help people develop their confidence and skills and to help them find and maintain employment. The programme is for people who are either in or at risk of poverty and is available throughout Conwy county.

PaCE

Supports people who are finding childcare costs are preventing them from training or working. It finds solutions to overcome childcare barriers to enable parents and/or guardians to prepare for and access employment opportunities.

Cynnydd

The Hub also works with the Cynnydd/Progress Scheme which is for young NEET people aged 16-24 who are the most hard to reach providing them with the best possible guidance, care and help including into education, employment, traineeships and apprenticeships to build a better future.

Our Success

Communities for Work

- Exceeded job outcomes for Adults by **77%** in last quarter
- Exceeded job outcomes for Young People by **352%** in last quarter

Communities for Work+

- **134%** increase on Engagement in 2020-2021
- Exceeded job outcomes by **140%** this year

PaCE

- Exceeded job outcomes by **46%** this year

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