

Environment, Roads & Facilities

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

Open Spaces

Simon Billington
Open Spaces Manager

What they do:

Maintain parks, nature reserves, open spaces and road verges throughout the county. Keep the road network useable, including pothole repairs, resurfacing and winter gritting and snow ploughing. Look after our nature and encouraging biodiversity. Clear litter and flytipping and emptying public bins.

Services include:

- Countryside Biodiversity
- Street cleansing
- Parks & gardens
- Tree management



Waste

Jim Espley
Waste Manager

What they do:

Manage the county's waste. Make it easy for people in Conwy to be sustainable and recycle as much as possible.

Services include:

- Household recycling and waste collections
- Trade and event recycling and waste collections
- Household Recycling Centres and a mobile recycling centre



Traffic & Network Management

Dylan Jones
Traffic & Network Manager

What they do:

Keep traffic moving, keep roads safe and lit. Minimise traffic congestion where possible, including road safety improvement work. Provide new and improved routes to encourage active travel (walking, wheeling, cycling). Make sure that proposals for new developments and new roads are safe and sustainable.

Services include:

- Street lighting
- Streetworks (coordinating roadworks, events and licences for skips and scaffolding)
- Parking
- Road safety



Flood Risk & Infrastructure

Owen Conry
Flood Risk & Infrastructure Manager

What they do:

Fulfil the Council's legal obligations to manage flooding in the county, including inspecting and maintaining sea defences and highway gullies. Design and build coastal defence and flood alleviation schemes. Advise on flood protection and drainage for new developments. Also maintain play area equipment.

Services include:

- Coastal defence
- Flood alleviation
- Land drainage
- Bridges and retaining walls
- Playgrounds



Facilities

Gary Williams
Facilities Manager

What they do:

Look after Council-owned buildings and assets, including schools and offices, harbours, the crematorium and cemeteries, public toilets and allotments.

Services include:

- Building repairs and maintenance
- Crematorium and Cemeteries
- Harbours and Seaboard
- Public toilets
- Response Team
- Allotments
- Culverts maintenance



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Transport

Andrew Dawson
Transport Manager

What they do:

Look after the Council's fleet of vehicles, from pool cars to gritters. Work with transport companies to improve public transport and subsidise important bus routes. Provide transport for learners.

Services include:

- Fleet services
- Home to school transport
- Public transport
- Great Orme Tramway



Infrastructure Consultancy

Gwyn Parry
Infrastructure
(Consultancy) Manager

What they do:

Technical design, project and contract management of Council infrastructure projects, mostly for other Council departments. Including flood defences, bridges and culverts, retaining walls, playgrounds, schools, offices and other buildings, road improvements and active travel.

Services include:

- Technical assessment and design
- Project management
- Contract management



Finance & Customer Service

Jane Roberts
Finance & Customer
Services Manager

What they do:

Oversee all ERF's budget including the preparation, monitoring and control. Provide a payroll human resource management, safeguarding, finance and administrative support to all ERF service areas. Provide a single point of contact Customer Advice Team who respond to queries from members of the public and internal customers at the first point of contact, process service requests and manage complaints.

Services include:

- Budgetary Control and Finance Support
- Payroll, Human Resource Management and Safeguarding
- Customer Services
- Communications
- Administration
- Service Continuity

Business Improvement

Sarah Gallacher
Senior Business
Improvement Officer

What they do:

Manage the corporate Climate Challenge Programme working to reduce the Council's carbon emissions to net zero by 2030, support all ERF service areas to manage health & safety and coordinate performance management for ERF.

Services include:

- Business and Performance
- Carbon Management
- Health & Safety



Management Information Systems

Matt Williams
Management
Information Manager

What they do:

Maintain and develop ERF's Management Information Systems. Promote the use of new technologies and new ways of working. Support service improvements, service efficiencies and business continuity across the department.

Services include:

- Specialised Management Information Systems for ERF
- Digital asset management
- User support, advice and training
- Designing and improving internal processes

