

IT & Digital Transformation Service

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

Systems & Support

Rob Brookes
IT Systems & Support Manager

What they do:

Support all Council Services through IT Business Partners, provide Back Office Solutions, Installation, repair, refresh and support of desktop estate and associated peripherals, IT support and developing digital capability within schools.

Services include:

Advice and guidance on procurement and implementation of systems,
Reviews and feasibility studies, exploring opportunities to exploit new technologies,
Analysis, design, specification and development services for new and existing information systems and interfaces.



Infrastructure & Solutions

Neil Payne
IT Infrastructure & Solutions Manager

What they do:

Technical, Infrastructure, Front Office Solutions, Digital delivery, Security, Disaster Recovery, Telephony & Contact Centres

Services include:

Website development
Innovative IT Solutions
Microsoft 365



Business Performance & Improvement

Debbie Anchors
Business Improvement Manager

What they do:

Provide IT Service Desk support for all IT users, IT Asset management and IT Stores, maintain Local Land & Property Gazetteer, purchase IT kit, HR, Finance, Business Planning and administration functions.

Services include:

IT Service Desk
IT Procurement
Local Land & Property Gazetteer,
Freedom of Information
Compliments & Complaints
IT Recruitment

