

Public Protection: Matthew Frankcom, Public Protection Manager

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

Pollution and Housing

Team Leaders

Bethan Lloyd, Principal Environmental Health Officer

Huw Williams, Principal Environmental Health Officer

What they do:

Protecting individuals from harm and promoting health improvement by improving the local environment to positively influence quality of life and promote sustainability.

Services include:

Private sector Housing inc. HMO and caravan site Licensing, Pollution and Nuisance Control, Environmental Monitoring & Contaminated Land.



Food Safety & Health & Safety

Team Leader

Victoria Stevenson, Principal Environmental Health Officer

What they do:

Ensuring the safety and quality of the food chain to minimize risk to human and animal health by maintaining food safety and standards, communicable disease control. Enforcing Health & Safety in many workplaces. Food hygiene training. Skin piercing.

Services include:

Food Safety
Food Standards
Health and Safety
Infectious and Communicable Disease Control



Licensing

Team Leader

John Donnelly, Principal Trading Standards and Licensing Officer

What they do:

Street naming and numbering and street trading administration. Taxi licensing incl. vehicle and operator inspection. Private hire licensing incl. vehicle and operator inspection. Gaming and adult entertainment licensing incl. premises inspection. Scrap metal licences House to house and street collections.

Services include:

Licensing



Trading Standards

Team Leader

John Donnelly, Principal Trading Standards and Licensing Officer

What they do:

Work in partnership with the Police and other external agencies to help tackle and prevent crime and disorder, protect consumers promoting a fair and safe trading environment for all. Weights and measures. Doorstep crime and rogue traders. Product safety checks. Petroleum licensing. Underage proxy sale and Tobacco control. Animal Health and licensing E-commerce. Credit Consumer and Trader advice.

Services include:

Trading Standards

CCTV

Team Leader

John Donnelly, Principal Trading Standards and Licensing Officer

What they do:

Provision of public space CCTV & helping to police manage the night time economy. Alarm receiving. Guarding and Security. Transport and out of hours support.

Services include:

CCTV



Development and Building Control: Paula Jones, Development and Building Control Manager

Development Management

Team Leaders (Applications)

David Watson (part time),
Principal Planning Officer

Ceri Thomas
Principal Planning Officer

Katy Roberts (part time – shared role
with Dave Watston)
Principal Planning Officer

What they do:

Manage development of the natural and built environment.
Determine Planning applications and provide planning advice which involves on site assessment and sometime referral to Planning Committee.
Deal with planning appeals and S106 legal agreements.

Services include:

Development Management functions including registration and vetting of planning applications.
Administrative functions which involve the management of 100s of planning consultations which are received on a daily basis.

Building Control

Team Leader

Jason Gregory,
Principal Building Control
inspector

What they do:

Deal with Building Regulations applications.

Inspect building work for compliance with the Building Act.

Enforce building control regulations.

Providing advice when requested to builders and developers.

Services include:

Building Control
Dangerous Structures



Local Land charges

Team Leader

Claire Scott Jones, Local Land
Charges Team Leader

What they do:

Local land charge searches and maintenance of the statutory register undertake planning History Searches

Services include:

Local Land Searches
Common land and Village Green
applications



Planning Enforcement and Conservation

Team Leader

Peter Wood,
Principal Planning Officer

What they do:

Investigate complaints regarding unauthorised developments and/or uses.
Enforcing against breach of planning control this can include serving Notices and taking legal action.
Providing heritage advice.
Conservation Area management plans and reviews.
Providing Tree advice.
Preparing and reviewing Tree Preservation Orders (TPOs).

Services include:

Planning Enforcement



Housing Services: Jodie Davies Housing Services Manager

Conwy Housing Solutions

Ashleigh Stevens
Housing Solutions
Manager

What they do In partnership with Cartrefi Conwy:

Offer housing options advice and help customers to access sustainable housing.
Work with Landlords and tenants in the private sector.
Provide a wide range of support to people at risk of losing their home or who have lost their home.

Services include:

Homeless Prevention
Homefinder
Lettings & Property Management



Housing Improvements

Carl Pierce Acting
Housing
Improvements
Manager

What they do:

Manage the disabled facilities and the Disabled Facilities Assistance Programme.
Develop the private sector renewal policies

Services include:

Private sector renewal
Surveying of housing conditions.
Administration for the Disabled Facilities Grant and Disabled Facilities Assistance Programmes.



Housing Strategy

Vacant post Housing
Strategy Manager

What they do:

Undertake housing market assessments i.e. local market assessment, Gypsy Traveller. Accommodation Need Assessment.
Affordable Housing Policy i.e. development of new affordable housing and improving access to affordable housing & monitoring of affordable housing.
Maintenance of relationships with housing associations and other voluntary and private sector partners.
Administration of financial assistance to owners.

Services include:

Housing Strategy
Development of Affordable housing
Empty Homes
Home Improvement Loans



Supporting People

Lesley Thomas,
Housing Support
Grant Lead Officer

What they do:

Review and monitor Housing Support Grant.
Identify need for support services and plan to meet those needs.
Produce the Housing Support Strategy; Delivery Plan and Local Commissioning Plan.
Allocation of supported accommodation and floating support via the Single Pathway.

Services include:

Commissioning of housing related support services
Single Pathway



Resettlement Team

Sue Forbes
Resettlement Lead
Officer

What they do:

Act as the Single Point of Contact for resettlement and asylum dispersal.
Coordinate the resettlement of refugees in the county.
Provide support to refugees and hosts.
Liaise with other services, statutory partners and third sector to ensure the resettlement of refugees.
Work closely with Welsh Government and Wales Strategic Migration Partnership in policy development.
Access grant funding from Government and others to assist in the resettlement of refugees.

Services include:

Resettlement Team



Strategic Planning Policy: James Harland Strategic Planning Policy Manager

Local Development Plan

**Lead: James Harland
SPP Manager**

What they do:

Local Development Plan Review;

- Housing
- Employment
- Tourism

Community Facilities & Services

- Historic Environment
- Sustainable Transport & Accessibility
- Retail & commercial centres
- Recreational Spaces
 - Landscape
 - Coastal Areas

Green Infrastructure & Biodiversity

Renewable Energy & Net Zero

- Minerals & Waste
- Telecommunications
- Strategic Development Sites

Services include:

Planning Policy

Placemaking & Place Plans

**Lead: James Harland
SPP Manager**

What they do:

- Place Plans
- Community/

Public Participation & Engagement

- Community Funding Support
- Placemaking & Strategic Site Master-planning

Services include:

Planning Policy



Planning Obligations and CIL Lead

What they do:

- Community Infrastructure Levy Delivery
- Planning Obligations (S106)
 - Pooling Reports
 - Development Viability
- S106 Monitoring Spend

Services include:

Planning Policy



Monitoring and Project Support

**Lead: Kerry Anne Waine
Monitoring and Project Support Officer**

What they do:

- LDP Monitoring
- Employment Land Monitoring
- Open Space Monitoring
 - Programme /Project
 - Support
 - CAMMS
- Consultation responses

Services include:

Planning Policy



Business Support and Corporate Complaints Trudy Gowing Business Manager

Business Support

Trudy Gowing
Business Manager

What they do:

Provide Finance support, monthly account reconciliation and budget reporting for Regulatory & Housing Services, fixed penalties

Compliance and FOI management for Regulatory and Housing.

Co-ordinate Health and Safety for the Service

Systems Administration for Public Protection and Local Government Rent System.

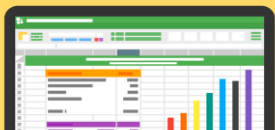
Business Performance Management reporting and monitoring.

Business development

Statutory returns

Services include:

Business Support and system administration



Corporate Complaints & Compliments

Jan Manley
Complaints Officer

What they do:

Administration of Corporate Complaints and compliments.

Provide Advice, Guidance and training for Complaint handling to Corporate Services.

Provide the Public Service Ombudsman for Wales with quarterly complaints data.

Produce a twice year analysis report of complaints and compliments for Cabinet and Audit

Services include:

Corporate Complaints and Compliments



Community Safety Partnership and Legal Case Management Sian Taylor Community Safety Manager

Community Safety

What they do:

Local Authority responsibilities on;

Commissioning drug and alcohol service.

Helping to reduce crime

ASB

Working collectively to reduce re-offending

Preventing counter terrorism

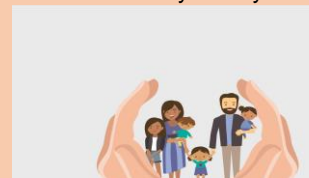
Responding to modern day slavery

Commissioning services to help to prevent domestic abuse

Raise awareness of victim based crime

Services include:

Anit-Social Behaviour
Community Safety



Information Governance

Information Governance

Dylan Berrie info
Gov. Manager

What they do:

Data Protection Including Policies, Procedures, and guidelines

Freedom of Information

Environmental Information Regulations

Wales Accord on Sharing Personal information (WASP)

Information Governance

Information risk management

Services include:

Information Governance

