



FAQs to Parents / Carers from 17.12.2021

Q	As my child's school is closing, how do I make arrangements for my child/children to attend the critical worker/vulnerable provision at my school?
A	You will need to make direct contact with your school in order to arrange.
Q	How do I know if I am eligible to use the critical worker provision at the school?
	The link attached will provide further information on eligibility to access the critical worker provision Identifying children of critical workers: guidance GOV.WALES . If you are currently working from home we kindly ask you to refrain from sending your children into the key worker provision to ensure we can support those in need.
Q	My child/children will be using the critical/vulnerable learner provision, will there be lunch available?
A	Normal arrangements for lunch will apply.
Q	My child/children are at home due to school closure they normally receive a free school meal, what arrangements are in place?
A	These will be reimbursed in January if child/children are at home. If they attend the critical worker provision, they will receive a meal as per normal arrangements.
Q	Is the breakfast club / after school provision available during the last three days of term if my child/children are attending the critical/vulnerable learner provision?
A	No, this will not be available next week. The critical/vulnerable provision is only operating within normal school hours.
Q	My child is in nursery can I send him/her to the critical worker provision?
A	Unfortunately the critical worker provision is only offered to statutory school aged learners from reception year upwards.
Q	Does this mean all Conwy schools are closed after 17.12.2021?
A	Yes, except our special school and Pupil Referral Units who will be open to their learners.
Q	As schools now close for learners on 17.12.2021, what will be offered to my child/ children for the last few days of term?
A	Schools will be making contact with parents/carers and be offering blended learning for their learners next week until the end of term. If your child/children's

	school has a training/inset day already confirmed for next week then no learning offer will be provided on that day, as there has been appropriate notice about the training/inset day.
Q	My child/children's school had booked to go to panto next week, but now the school is closed, will I be reimbursed?
A	Yes, you will be reimbursed for this. The school will keep you updated.
Q	My child/children have no device to access the remote learning next week?
A	Please make direct contact with your school so arrangements can be made.
Q	Will school buses run for Key Worker children and Vulnerable learners ?
A	School buses will run as usual for Key Worker children and Vulnerable learners (as identified by the school) and who are already eligible for transport. For key workers with children not eligible for transport, parents should continue with their normal arrangements.
Q	Will mainstream school Taxis still run?
	Taxi services to Mainstream schools will not be running next week. However taxis for key worker children and Vulnerable learners as identified by the school and who are already eligible for transport can operate. Those that require taxi transportation to school/pick up points, parents should contact their Taxi providers directly to confirm requirements. Parents/Carers should have their Taxi providers details, however if they require further assistance please contact: home2school@conwy.gov.uk
Q	When will my child/children return to school?
A	All learners will return to an educational provision by Monday 10.01.2022.
Q	My child/ children are attending the key worker provision next week? Will they be required to test before attending?
A	We do ask that all secondary school learners continue to participate in the LFT testing as they would normally. There is no expectation for primary schools to test. We do ask that no learner attends the critical worker provision if they are displaying any symptoms. If your child/children display any new symptoms of COVID-19, they should self-isolate and book a PCR test as soon as possible. This applies even if they have mild symptoms or if they have previously tested positive. The main symptoms of COVID-19 are: <ul style="list-style-type: none"> • a high temperature • a continuous cough

	<ul style="list-style-type: none"> • loss or change of taste or smell <p>They should continue to isolate until they get the result of the test. If they have had a positive lateral flow test, they should isolate and book a PCR test as soon as possible.</p>
Q	What does my child/children need to do before returning to school on the 10th January 2022?
A	The expectation is that all staff and learners of secondary age and above should <u>test three times a week using LFDs</u> (on Monday, Wednesday and Friday) in the week before returning to school and to then continue testing regularly three times a week after the start of term in January.