

Fact Sheet

Advice & Legal Services

Coed Pella,
Conway Road,
Colwyn Bay.
LL29 7AZ



We work with a number of partners who can help:



Independent advice, advocacy and legal representation. Available to anyone in housing need, homeless or under threat of homelessness or living in poor housing conditions.

☎ 01745 361444 💻 www.sheltercymru.org.uk

📍 Unit 5, Station Bldg., Bodfor St, Rhyl LL18 1AT

Week days 10:00 a.m. – 2:00 p.m. **Wednesday Closed**

Shelter's Housing Surgeries

📍 Eryl Wen, Eryl Place, Llandudno LL30 2TX

Thursday 9.30am – 12.30pm (Appointment only)

☎ 01745 361444)

📍 Conwy Housing Solutions, Coed Pella, Abergele Road, Colwyn Bay, LL29 7AA

Monday 1.00pm – 4.00pm (Appointment only)

☎ 01745 361444)



changing lives
reducing crime

NACRO provides homes for people and supports them to keep stable living arrangements. NACRO helps those who are homeless or at risk of becoming homeless find stable housing by providing support. NACRO offers support and Advice on a range of subjects including; Education, Health, Housing, Justice

📍 Princes Dr, Colwyn Bay, Conwy, LL29 8HT

☎ 01492 539940

Monday – Friday 9.30am – 5.30pm



North Wales Advocacy Services is the new advocacy helpline for children and young people in Wales funded by the Welsh Government and operated by Cywaith. A confidential and free helpline which can help you with a range of issues.

📍 Unit 3, Block A Victoria Dock, Caernarfon LL55 1TH

☎ 0800 1116880

💻 northwalesadvocacy@trosgynnalplant.org.uk

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Citizens Advice
the charity for your community

Provide free, independent, confidential advice to everyone on their rights & responsibilities

☎ Adviceline Cymru 0344 477 2020 10am – 4pm Monday - Friday

☎ Debt & Welfare Benefits Line 0300 330 1158 9:30am – 4:30pm Tuesday, Wednesday, Thursday

💻 www.adviceguide.org.uk

You can also check their social media for any updates:



: CABConwy



Twitter: @CABConwy

💻: CABConwy.webs

CAB - OPEN DOOR SURGERIES ACROSS CONWY		
Monday	10:00 – 2:00	Job Centre Plus, Chapel Street, Llandudno LL30 2SY (Job Centre Plus clients only)
Tuesday	10:00 – 2:30	Bridge Street, Llanrwst, LL26 0ET
	9:30 – 12:30	Penmaenmawr Community Library, Bangor Road, Penmaenmawr, LL34 6DA
Wednesday	10:00 – 2:30	Eryl Wen, Eryl Place, Llandudno, LL30 2TX
Thursday	9:30 – 12:30	Llanfairfechan Surgery, LL33 0PE (surgery patients only)
	10:00 – 2:30	125 Bridge Street, Abergele, LL22 7HA
Friday	9:30 – 12:00	Canolfan Dewi Sant Centre, South Parade, Pensarn, LL22 7RG
	10:00 – 2:30	10 Greenfield Road, Colwyn Bay, LL29 8EP

Please also visit Conwy County Borough Council's website for a range of information

💻 www.conwy.gov.uk – information



Dewis Cymru is a place for information about well-being in Wales.

If you would like information that can help you think what matters to you, along with information about local organisations and services that can help, you can visit the Dewis Cymru website at www.dewis.wales

This website will help you access local support services and find information and advice. It is a single, clear and reliable point of access



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