

# Fact Sheet

Street Homeless

Coed Pella,  
Conway Road,  
Colwyn Bay.  
LL29 7AZ



## What can you do to help?

Local Authorities do not always have a duty to provide temporary accommodation, but do have a duty to provide advice, assistance and an assessment of your needs to prevent and/or relieve your homelessness.

## Are there any other options?

If you do not wish to be assessed by the Homeless Prevention Officer to assist you to move on, here are some other options:

1. There is a Direct Access Shelter: **Ty Golau**, Clwyd Buildings, Clwyd Street, Rhyl, LL18 3LA. Tel: 01745 345900. You need to present there by 6.45pm to request shelter. There is demand for beds so consider arriving early to ensure you are accommodated. To be eligible you need to be homeless, 18 years old + and have some ID or Nat Ins Number and have a connection to Denbighshire. If there is less demand for beds they may consider you without a local connection.
2. There is also **Ty Nos** — Wrexham Night Shelter, which is at the old Maes Y Dre Community Centre, Holt Road, Wrexham, Tel: (01978) 291274 between 8 p.m. – 9 a.m. or (01978) 262 222 (day time enquiries)



## Cold Weather Provision

During the winter months there is extra provision of services available for those without accommodation. Please ask your Homeless Prevention Officer for more information

## Are there any other services that can give me advice and support?

Yes – Our partner agencies can offer a range of advice and support. You can access the internet at your local library to make contact.

## Shelter

Cymru

☎ 01792 469400

💻 [www.sheltercymru.org.uk](http://www.sheltercymru.org.uk)

📍 Unit 5, Station Bldg., Bodfor St, Rhyl LL18 1AT



☎ 0344 477 2020

💻 [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

📍 Eryl Wen, Eryl Place, Llandudno, Conwy LL30 2TX



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[www.homelessuk.org](http://www.homelessuk.org)

Provide Information on over 9,000 services - hostels, day centres and other advice and support services for homeless people and those at risk of homelessness.



☎ **01792 410222** or **020 7526 3200**

Advice and referrals in four keys areas; housing, health, financial independence and aspirations. Also offers homeless and vulnerably housed people the opportunity to earn a legitimate income



☎ **0844 871 11 11**

Provide support to vulnerable people all over the UK.



☎ **01792 813593** or **020 7367 4865**

Advice and support, providing a professional service to meet the needs of homeless people (soup runs, breakfast clubs, evening support groups etc.)

## The Samaritans

### Crisis Intervention

**The Samaritans** is available round the clock, every single day of the year, providing a safe place for anyone who is struggling to cope.

☎ 116 123

📧 <http://www.samaritans.org> to find details of the nearest branch or email [jo@samaritans.org](mailto:jo@samaritans.org)

## Conwy Food Bank

Conwy Food Bank is a non-funded voluntary organisation which endeavours to feed people living in the County of Conwy who are in crisis and unable to afford food.



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Provide open access drop-in services for people who are homeless or suffer with serious substance misuse

📍 Eglwys Dewi Sant, Rhiw Road, Colwyn Bay, Conwy. LL29 7TE  
☎️ 01492 535626

Arc also provides a “Roofless” service on a Monday, Wednesday and Friday between 3pm and 5pm for people who are street homeless, providing a more in-depth service to a core group of rough sleepers

📍 ARC Communities RHYL Clwyd Buildings Clwyd Street Rhyl LL18 3LA  
☎️ 01745 797250



Hope Restored can offer a wide range of help and advice to make the lives of homeless people in the Llandudno area just that little bit more bearable.

☎️ Brenda - 07564 991 789



Dewis Cymru is a place for information about well-being in Wales. If you would like information that can help you think what matters to you, along with information about local organisations and services that can help, you can visit the Dewis Cymru website at [www.dewis.wales](http://www.dewis.wales). This website will help you access local support services and find information and advice. It is a single, clear and reliable point of access