

# Fact Sheet

Useful Numbers

Coed Pella,  
Conway Road,  
Colwyn Bay.  
LL29 7AZ



## Telephone numbers that may be useful for you:

Claims for benefits are now on-line; Go to the gov.uk website and follow the links to apply  
 Access to Work - [www.gov.uk/access-to-work](http://www.gov.uk/access-to-work) - Provides practical support so people with disability, health or mental health conditions can work

Attendance Allowance	<b>0800 731 0122</b>	Jobseekers Direct	<b>0345 6060234</b>
Benefits advice shop	<b>01745 349 145</b>	Maternity Allowance	<b>0845 6088610</b>
Bereavement Svs/Funeral Grants	<b>0800 731 0469</b>	National Insurance Applications	<b>0845 6000643</b>
C.A.B Advice line: 10am – 4pm	<b>03444 772020</b>	National Debt Line	<b>0800 808 4000</b>
Carers Allowance Unit	<b>0800 731 0297</b>	Pension Credit	<b>0800 991234</b>
Child Benefit helpline	<b>0300 200 3100</b>	Pensions Service	<b>0845 6060265</b>
Child Maintenance Options	<b>0800 988 0988</b>	Personal Independence Payment Helpline	<b>0800 121 4433</b>
Child Support Agency Helpline	<b>0845 6090082</b>	Post Office Helpline	<b>0345 7223344</b>
Citizens Advice, Debt & Welfare Benefits: 9.30am - 4.30pm	<b>0300 3301158</b>	The Samaritans	<b>116 123</b>
Council Tax	<b>01492 576606</b>	Shelter Cymru (housing charity)	<b>0345 075 5005</b>
Credit Union	<b>01492 580028</b>	Social Fund Enquiries	<b>0845 6036967</b>
Disability Living Allowance Helpline	<b>0800 1214600</b>	Tax Credits Helpline	<b>0345 300 3900</b>
Discretionary Assistance Fund	<b>0800 859 5924</b>	Universal Credits	<b>0800 328 5644</b>
E.S.A, I.S or J.S.A Helpline	<b>0800 169 0310</b>	Welfare Benefits advice line for families in Conwy	<b>01492 576616</b>
New claims for JSA, ESA, IS and Maternity Allowance	<b>0800 055 6688</b>	Welfare Food (Milk Tokens) Helpline	<b>0845 6076823</b>
Housing Benefit (now located in Colwyn Bay Library)	<b>01492 576491</b>	Working + Child Credits Helpline	<b>0345 300 3900</b> <b>0845 300 3900</b>
Job Centre Plus	<b>0800 169 0190</b>	Winter Fuel Helpline	<b>0800 731 0160</b>

<b>UTILITIES</b> - To find out who your current supplier is phone Consumer Futures <b>0345 404 0506</b>					
British Gas	<b>0800 048 0202</b>	Powergen	<b>0845 519 1523</b>	Manweb	<b>0845 272 2424</b>
Scottish Power	<b>0800 270 0072</b>	N Power	<b>0800 073 3000</b>	Swalec	<b>0800 052 5252</b>
Welsh Water	<b>0800 052 0145</b>	TV Licence	<b>0300 790 6165</b>		



Dewis Cymru is a place for information about well-being in Wales.  
 If you would like information that can help you think what matters to you, along with information about local organisations and services that can help, you can visit the Dewis Cymru website at [www.dewis.wales](http://www.dewis.wales)  
 This website will help you access local support services and find information and advice. It is a single, clear and reliable point of access

