

Statement of Intent for ECO4

Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 20/01/2022

Version number: V1.0

Publication on web site: www.conwy.gov.uk

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council is publishing this Statement of Intent (SoI), on the 07/12/2022 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with an income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified in the NICE Guidance ² . Only one proxy from the list can be used, excludes the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been named and described by the LA as supporting low income and vulnerable households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizen's Advice because they are struggling to pay their electricity and gas bills. Proxy 6 cannot be used with proxy 7].
Proxy 7) Households identified through supplier debt data. [Proxy 7 cannot be used with proxy 6].

*Route 2 Proxies: 1 & 3 and proxies 6 & 7 cannot be used in combination with each other.

Route 3: SAP bands D-G households that have been identified by their doctor or GP as low-income and vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

This is because the Council has identified a positive correlation between households who suffer from long-term health conditions and living off a low-income, with living in poorly insulated homes.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The dedicated person for the Council identified below will oversee the process of identifying eligible households under ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy, Information Commissioner's Office Data Sharing Code, and BEIS guidance.



Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

For any general enquires relating to this Sol, please contact ecoflex@conwy.gov.uk.

Statement of Intent for ECO4

Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 15/02/2023

Version number: V2.0

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council is publishing this Statement of Intent (SoI), on the 15/02/2023 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with an income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified in the NICE Guidance ² . Only one proxy from the list can be used, excludes the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been named and described by the LA as supporting low income and vulnerable households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizen's Advice because they are struggling to pay their electricity and gas bills.

*NOTE: Route 2 Proxies: 1 & 3 cannot be used in combination with each other.

**NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.

Route 3: SAP bands D-G households that have been identified by their doctor or GP as low-income and vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

This is because the Council has identified a positive correlation between households who suffer from long-term health conditions and living off a low-income, with living in poorly insulated homes.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The dedicated person for the Council identified below will oversee the process of identifying eligible households under ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy, Information Commissioner's Office Data Sharing Code, and BEIS guidance.



Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

For any general enquires relating to this Sol, please contact ecoflex@conwy.gov.uk.

Statement of Intent for ECO4

Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 03/03/23

Version number: V3.0

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council is publishing this Statement of Intent (Sol), on the 03/03/23 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with a gross annual income of less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified in the NICE Guidance ² . Only one proxy from the list can be used, excludes the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been named and described by the LA as supporting low income and vulnerable households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizen's Advice because they are struggling to pay their electricity and gas bills.

*NOTE: Route 2 Proxies: 1 & 3 cannot be used in combination with each other.

**NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.

Route 3: SAP bands D-G households that have been identified as housing a person suffering from a severe and/or long term health condition that is adversely affected by living in a cold home. For this referral route, details written evidence from a licenced practitioner or health board/NHS trust is required for proof of eligibility. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

In recognition of doctor's and GP's time and effort, and to reduce their administrative burden, Ofgem have published a standard referral letter on their website which can be used for Route 2, Proxy 3 and Route 3.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The dedicated person for the Council identified below will oversee the process of identifying eligible households under ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy, Information Commissioner's Office Data Sharing Code, and BEIS guidance.



Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

For any general enquires relating to this Sol, please contact ecoflex@conwy.gov.uk.

Statement of Intent for ECO4

Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 01/04/2023

Version number: V4.0

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council is publishing this Statement of Intent (SoI), on the **01/04/2023** to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G owner-occupied households and private rented sector E-G households with a gross income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G for owner-occupied households and private rented sector households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019 ¹ .
Proxy 2) Householders receiving a Council Tax reduction (based on low income only).
Proxy 3) Householders vulnerable to living in a cold home as identified in the National Institute for Health and Care Excellence (NICE) Guidance. Only one from the list can be used, excludes the proxy 'low income'.
Proxy 4) A householder receiving free school meals due to low-income.
Proxy 5) A householder supported by a LA run scheme, that has been named and described by the LA as supporting low income and vulnerable households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizen's Advice or Citizen's Advice Scotland, because they have been identified as struggling to pay their electricity and gas bills.

***NOTE: Route 2 Proxies: 1 & 3 and cannot be used in combination with each other.**

****NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.**

Route 3: SAP bands D-G owner-occupied households and private rented sector E-G households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

Route 4: SAP band D-G owner-occupied households and private rented sector E-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to ESNZ where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

¹<https://www.gov.wales/welsh-index-multiple-deprivation-full-index-update-ranks-2019>

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme (if any available).

The ECO-Flex Team will be responsible for checking and verifying declarations and associated evidence submitted on behalf of the local authority:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to the Electricity and Gas (Energy Company Obligation) Order 2022 (ECO4 Order) and will identify eligible households via Ofgem's application process. The CEO of the Council will oversee the process of identifying eligible households under ECO Flex.

The eligibility information will be stored securely in line with the Council's data protection policy, Information Commissioner's Office Data Sharing Code, and ESNZ guidance.



Signature:

Name: Peter Brown

Job Title: Head of Service – Regulatory and Housing Services

Date of signature: 01/04/23

For any general enquires relating to this SoI, please contact ecoflex@conwy.gov.uk.

¹<https://www.gov.wales/welsh-index-multiple-deprivation-full-index-update-ranks-2019>



Statement of Intent for ECO4 and Great British Insulation Scheme

Conwy County Borough Council's ECO4 and Great British Insulation Scheme Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 23/08/23

Version number: V.1

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) and Great British Insulation schemes which run until March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments. The Great British Insulation Scheme will support the ECO4 scheme in the delivery of predominantly single measures targeted at a wider range of households.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex" and "Great British Insulation Scheme Flex".

The Council is publishing this Statement of Intent (SoI), on the **23/08/23** to confirm that each of the households declared will adhere to at least one of the four available routes outlined below. The tick boxes can be used to indicate to households which routes the council is using:

☒ **Route 1:** Owner-occupied and private rented sector households with a gross annual income less than £31,000. This cap applies irrespective of the property size, composition, or region.

☒ **Route 2:** Owner-occupied and private rented sector households that meet a combination of two of the following proxies:

Proxy 1) Homes in England in Lower-layer Super Output Area 1-3 (LSOA) ¹ , or homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019 ² , or homes in Scotland in “data zone” 1-3 on the Scottish Index of Multiple Deprivation 2020 ^{3*}
Proxy 2) A person living at the premises is entitled to a Council Tax reduction on the grounds of low-income.
Proxy 3) A person living at the premises is considered to be vulnerable to the cold under the National Institute for Health and Care Excellence (NICE) Guidance NG6: Recommendation 2, for a reason other than their low-income ^{4*}
Proxy 4) A child living at the premises is eligible for free school meals, due to low-income ⁵
Proxy 5) A person living at the premises is supported by a scheme established by the LA/DA that is named and described within their Statement of Intent and established to support people living on a low-income and considered vulnerable to the cold under NICE Guideline NG6.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizens Advice or Citizens Advice Scotland, because they have been identified as struggling to pay their electricity and/or gas bills.
Proxy 7) Households identified through energy supplier debt data. This route enables obligated suppliers to use their own debt data to identify either non pre-payment meter households (non-PPM), or pre-payment meter households (PPM)*.

¹ Published at <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019>. The deciles are published in “File 7: all ranks, deciles and scores for the indices of deprivation, and population denominators”.

² Published at <https://statswales.gov.wales/Catalogue/Community-Safety-and-Social-Inclusion/Welsh-Index-of-Multiple-Deprivation/WIMD-2019>

³ 2020v2. Published at <http://www.gov.scot/publications/scottish-index-of-multiple-deprivation-2020v2-ranks>

⁴ <https://www.nice.org.uk/guidance/ng6/chapter/1-Recommendations#recommendation-2-ensure-there-is-a-singlepointofcontact-health-and-housing-referral-service-for>

⁵ Under section 512ZB(4) of the Education Act 1996 or section 53 of the Education (Scotland) Act 1980

- a. **Non-PPM customers:** These are customers who have been in debt for more than 13 weeks ending with the day on which the declaration is made, and are in a debt repayment plan with their energy supplier or repaying their fuel debt through 3rd party deductions.
- b. **PPM customers:** Suppliers may also identify PPM households who:
- have either self-disconnected or received supplier Discretionary/Friendly credit within the last 13 weeks ending with the day on which the declaration is made; or
 - are in a debt repayment plan with their energy supplier; or
 - repaying their fuel debt through 3rd party deductions.*

* Note proxies 1 and 3 cannot be used together.

* Proxy 7 cannot be used in combination with proxy 5 or proxy 6.

☒ **Route 3:** Owner-occupied and private rented sector households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be adversely affected by living in a cold home. These health conditions must be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

☒ **Route 4:** Owner-occupied and private rented sector households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to the Department for Energy Security and Net Zero where they have identified new methods to identify low-income and vulnerable households. Applications need to demonstrate a number of factors, including that the proposed methodology is more effective at identify households in fuel poverty than the criterion offered under Routes 1 and 2.

Scheme eligibility

All potentially eligible households should apply through Conwy County Borough Council or one of their approved ECO / Great British Insulation Scheme installers, if a list of approved installers is available, to see if they can either benefit from the scheme or be assessed for eligibility under any other relevant programme.

An LA officer (not a 3rd party working on behalf of an LA) will be responsible for checking, and verifying evidence, and issuing declarations. For any general enquiries relating to this SoI please contact:

Name: ECO Flex Team

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature.

The Conwy County Borough Council will administer the ECO4 Flex scheme according to the Electricity and Gas (Energy Company Obligation) Order 2022 (ECO4 Order).

The Council will administer Great British Insulation Scheme Flex according to the Electricity and Gas (Energy Company Obligation) Order 2023 (ECO4A Order).

The CEO/ dedicated responsible person of the Council will oversee the process of identifying eligible households under ECO Flex and Great British Insulation Scheme Flex. The Council will notify Ofgem of households that declarations have been issued for via the declaration notification template.

All personal data collected or processed by Conwy County Borough Council for the purposes of ECO4 Flex or Great British Insulation Scheme Flex will be processed and stored in accordance with: the Council's obligations under UK GDPR and the Data Protection Act 2018, the Council's data protection policy, the Information Commissioner's Office Data Sharing Code and other guidance, and Department for Energy Security and Net Zero guidance.



Signature:

Name: Peter Brown – Head of Regulatory & Housing

Job Title: Dedicated responsible person

Date of signature: 23/08/23