

## Outdoor Fitness Classes Booking Procedure

- Bookings can only be made using our online booking system. The link for this is <https://conwy.leisurecloud.net/Connect/mrmLogin.aspx>
- If you need to register for online bookings or need any assistance please e-mail [hamdden.leisure@conwy.gov.uk](mailto:hamdden.leisure@conwy.gov.uk)
- Pre-booking and payment is essential.
- Anyone turning up to a class that hasn't booked on will be turned away.
- All classes will be pay as you go. This is a temporary measure and we have taken this decision due to the hugely reduced service we are currently able to offer to our members.
- The cost for each class will be:
  - £5 Standard Price
  - £3 Senior Citizen
  - £0 Disability Loyalty Subscription holders
- Bookings for each class can be made from midnight the day before the class is scheduled. For example, if you want to book a class on Tuesday then you can do this from midnight on Sunday.
- You can book up to 15 minutes before the class is scheduled to start.
- The Fitness Timetable will detail where each class is taking place and it is important you follow any signage that is in place to help keep you safe.
- Upon arrival at your class we ask that you filter to the furthest available piece of equipment away from the entrance and at the end of the class you leave the opposite direction i.e. last one in, first one out.
- Some classes might be affected by severe weather, and if this is the case we will contact each person that is booked in to re-book onto another class.
- No refunds will be issued. If we have to cancel a class then we will move your booking to an alternative class.
- All equipment will be sanitised prior to your arrival. There will also be hand sanitiser and cleaning products available for participants to use. Our team will sanitise all equipment after the class. Please do not bring sweat towels with you. Tissue will be provided.
- The class instructor will have a register of everyone booked into the class. There will be no requirement for you to swipe in at reception.
- No changing facilities will be open. Toilets available.
- Please arrive ready to exercise and leave belongings at home or in your car wherever possible.



**Sir Conwy, yr amgylchedd iawn i fod yn ddiogel,  
yn iach ac yn annibynnol**

**Conwy County, the right environment to be safe,  
healthy and independent**